

## View Message

<b>Sent on</b>	12	02	2019	<b>Expires on</b>	12	13	2019
<b>From</b>	Parts and Service Division						
<b>Subject</b>	Request for Parts: 2016-2018 ILX C-Pillar Paint Peeling						

**PRIORITY/ACTION REQUIRED**

To: All Acura Service Managers/Consultants  
From: Technical Research & Support Group  
RE: Request for Parts: 2016-2018 ILX C-Pillar Paint Peeling

This message is solely directed to Acura dealership personnel; please handle accordingly.  
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2016-2018 ILXs with a client complaint of paint peeling on the C-pillar, in the area adjacent to the rear window. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Manufactured data on the driver's doorjamb must be between 08/2015 & 12/2018.
2. Rear window has not been replaced.
3. Vehicle has not been involved in a collision.
4. No previous windshield replacement.
5. No repair has been attempted for this issue.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.