



Technical Journal

TITLE:
Yellow stains at rear bumper and D-pillar

REF NO: TJ 35161.2.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2019-10-11	STATUS DATE: 2019-10-16
FUNC GROUP: 8612	FUNC DESC: Bumper, rear	Page 1 of 3	

“Right first time in Time”

Attachment

File Name	File Size
Yellow stain.jpg	0.1588 MB

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
225							2019-2020	21	0000001-0355735	201817-201934
225							2019-2020	22	0000001-0356544	201817-201934
227							2019-2020		0000001-0033969	201846-201934
536							2019-2020		0000001-0216448	201746-201934

CSC Customer Symptom Codes

Code	Description
08	Body parts, paint finish (not including trim)/Stained/spotted paint

VST Operation Number

VST Operation Number	Description
97074-2	Removal discoloration acc. to TJ 35161

DTC Diagnostic Trouble Codes

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.



Text

DESCRIPTION:

If vehicle shows symptom to have yellow stains on rear bumper or D-pillar follow advice under “service”. See attachment for yellow stains

Only cars with power operated tailgate is affected, VDN L702

* VST operation added

SERVICE:

Use clean hot water (90-95 degrees Celsius / 195 - 204 degrees Fahrenheit) and keep pouring over the yellow stains until the stains disappear (from 30 seconds up to 3 minutes).

Don't use a cloth or similar to wipe of the stains, just pouring water will remove them.

Note! Be careful due to the heat of water.

Warranty claim info:

To get warranty claim accepted for a job described in this TJ, please use following data:

VST OP number: 97074 (NOTE! VST number from service will be changed to correct name before releasing)

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area “Vehicle Report” and sub concern area “Support not needed”, use function group 8612.

To view TJ attachment continue to next page. This TJ has one attachment.

