



Parts Bulletin

TITLE:

**Service Action S39920: XC40 Tailgate Handle Modification
Model Year 2019-2020 XC40**

GROUP:
83

CAT/NO:
S39920

REFERENCE BULLETINS:
QB S39920

CAR MARKET:
United States and Canada

COPY TO / CIRCULATIONS (PLEASE INITIAL):

ISSUE DATE:
2019-10-16

STATUS DATE:
2019-10-16

**GENERAL
MANAGER**

**PARTS
MANAGER**

**SERVICE
MANAGER**

**SALES
MANAGER**

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“Right first time in Time”

Reference Bulletins: QB S39920

Volvo Car USA LLC and Volvo Car of Canada Ltd (Volvo) on behalf of Volvo Car Corporation, has decided to launch Service Action S39920 on certain model year 2019 - 2020 XC40 vehicles.

Volvo has identified that the tailgate handle may crack under certain conditions. As a preventive measure, Volvo has developed a modification to the tailgate handle that involves installation of 2 bushings and 2 new tailgate handle mounting screws.

PLEASE NOTE: If you have a vehicle with a cracked tailgate handle, please replace it and submit a claim under the New Car Warranty. The vehicle will still require the service action detailed in this bulletin to be completed.

Service Action S39920 affects 23,623 vehicles in the U.S and 2,392 in Canada.

Service Action S39920 will be in effect until December 31, 2022 regardless of mileage.

The following part number applies:

Part Number	Description	Qty
32149869	Bushing Kit*	1

*Includes 2 Bushings and 2 Screws