



Preliminary Information

PIT5595A Rear Vision or Surround Vision Camera Image Yellow, Blurry, Distorted, Scrolling, No Grid Lines, Blue Screen with Gridlines, Service Rear Vision System Message

Product Investigation Review Required

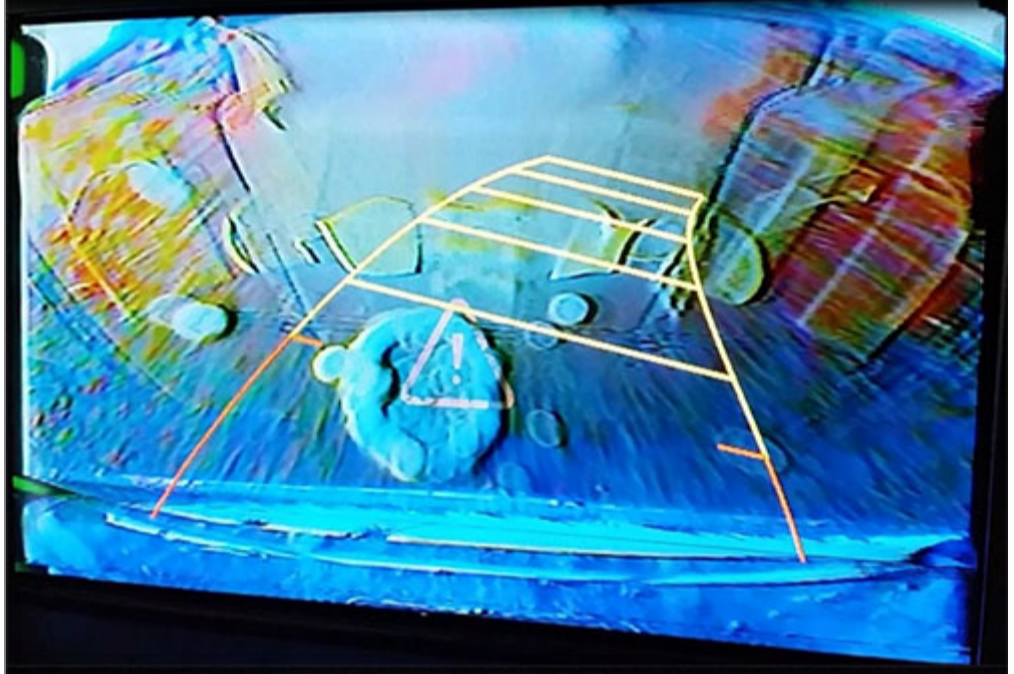
Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Traverse	2018 - 2019	All	All	All	All
Buick	Enclave	2018 - 2019	All	All	All	All

Involved Region or Country	North America
----------------------------	---------------

Condition	<p>Some customers may have a concern with the rear vision camera or surround vision camera image being:</p> <ul style="list-style-type: none"> - Yellow - Blurry - Distorted - Image scrolling - Image with NO gridlines - Screen is blue with gridlines - Screen is blue with Service Rear Vision System message <p>These concerns may be present with or without any DTCs. Examples of these issues are shown below.</p>
-----------	---





Service Rear Vision System



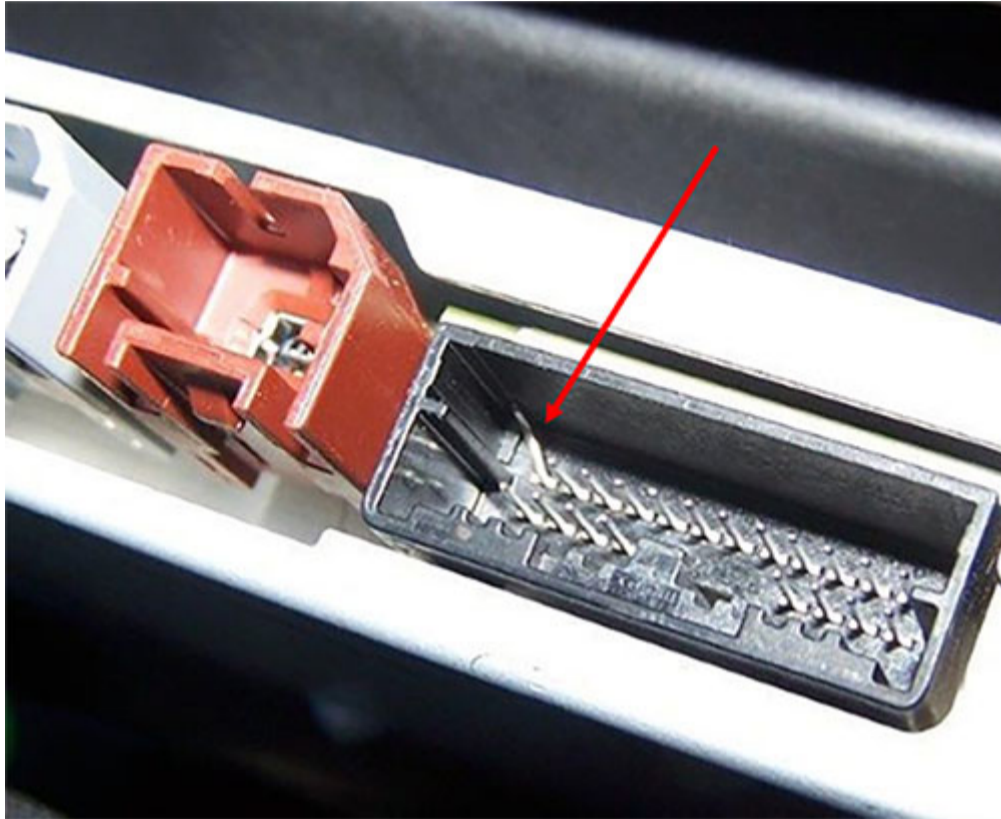


Cause

These concerns could be caused by a poor connection in the camera signal circuits 6972 and/or 6973. (W/O UVH) The Std Rear Camera signal circuits 6972 and 6973 run between Rear Camera B87 (Rear Camera) to the HMI bypass module K188 to the HMI module K74 For 360 degree Camera system (RPO UVH) the Camera circuits 6972 and 6973 run between the rear camera B87 and the Video Processing Module K157 to the HMI Bypass Module K188 to the HMI Module K74.

Correction:

If, after performing normal SI diagnostics, the cause has not been found, inspect camera signal circuits 6972 and 6973 for opens, high resistance, poor terminal tension, bent terminals, etc. Replace and/or repair any damaged terminals, module(s) with bent pins, or wiring as necessary.



Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin [10-00-89-005](#) for warranty information on wire/connector repairs.

For module replacement for bent pins covered under warranty, use the appropriate labor operation code.

Version History

Version	2
Modified	11/13/2017 - Created on 11/26/2019 Revised to add 2019 MY



GENERAL MOTORS

© 2019 General Motors. All Rights Reserved.