



# Preliminary Information

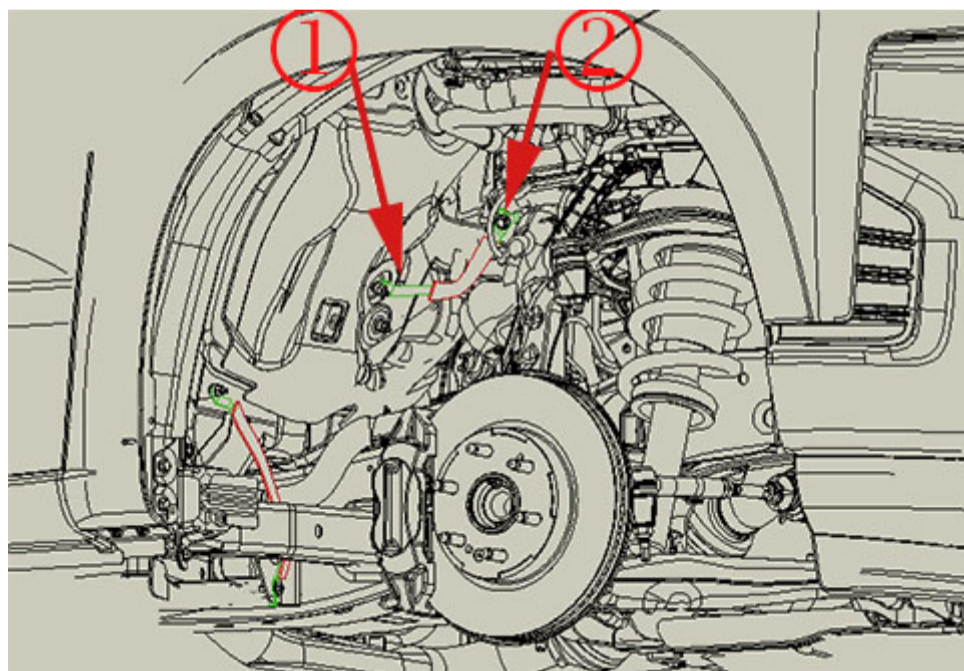
## PIT5689A No Restart after an Auto Stop Event / No Crank / DTC U0102 U0284 U0285 U0672 P0617 P26E6 P305D U111A U111E U1348

Product Investigation Review Required

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019 - 2020	All	All	L3B L84 L87	All
GMC	Sierra 1500 (New Model)	2019 - 2020	All	All	L3B L84 L87	All

Involved Region or Country	North America
Additional Options (RPO)	L3B, L84 or L87
Condition	<p>Some customers may comment of the following:</p> <ul style="list-style-type: none"> <li>- After an auto-stop event the engine does not restart.</li> <li>- No crank (may be intermittent)</li> <li>- SES MIL with any of the following DTCs: U0102, U0284, U0285, U0672, P0617, P26E6, P305D, U111A, U111E, U1348</li> </ul>
Cause	These concerns could be caused by a broken or loose engine ground cable/strap, which grounds the engine (2) to the body (1), as shown below.



1 - G132  
2 - G134



G132 shown above

**Correction:**

Inspect the engine to body ground cable/strap, G132 and G134. Tighten any loose ground connections or replace any damaged ground cable/strap. Ensure that the ground cable/strap is properly orientated to prevent damage to the ground cable/strap caused by powertrain movement.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
4041080	Engine Ground Cable Replacement	Use Published Time

**Version History**

Version	2
Modified	06/04/2019 - Created on 11/22/2019 - superseded to update the title, condition and correction.



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