



# Preliminary Information

## PIT5594B Diagnostic Tip - Memory Features for Driver 3 Or 4 Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2015 - 2020	All	All	All	All
Chevrolet	Silverado 1500	2014	All	All	All	All
Chevrolet	Silverado	2015 - 2018	All	All	All	All
Chevrolet	Silverado LD	2019	All	All	All	All
Chevrolet	Suburban	2015 - 2020	All	All	All	All
Chevrolet	Tahoe	2015 - 2020	All	All	All	All
GMC	Sierra 1500	2014	All	All	All	All
GMC	Sierra	2015 - 2018	All	All	All	All
GMC	Sierra Limited	2019	All	All	All	All
GMC	Yukon	2015 - 2020	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	With Automatic Memory Recall RPO A45
Condition	<p>After adding additional keys/fobs, some customers may question how they access the memory features for drivers 3, 4, etc. What may prompt the question is a DIC message that could suggest there are memory features for driver positions 3, 4, etc, example "You Are Driver 4 for Memory Features", see picture below.</p> 
Cause	The automatic memory recall feature is only available for keys/fobs learned to

driver positions 1 and 2. If additional keys/fobs are added to a vehicle, the DIC will prompt a message to indicate what driver position that key/fob has been learned to.

**Correction:**

Since there are no automatic memory recall features available for key/fob positions after driver 2, this message is only used to help let the driver know which driver position that key/fob has been learned to. This is normal operation and no additional repairs should be made.

**Note:** If a customer is having a key/fob replaced, which was originally learned to driver position 1 or 2, it is important when the replacement key/fob is learned to the vehicle it is learned to the correct driver position or the automatic memory recall feature may not operate correctly.

**Additional SI Keywords**

inop inoperative

**Version History**

Version	3
Modified	10/26/2017 - Created on 11/14/2018 Updated to add the 2019 model year. 11/11/2019 Updated to add the 2020 model year.



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