

No Start Due To GWM

19MY Range Rover Velar

Customer Voice:

- Customer states the vehicle will not start.

Technical Description:

- The door locks operate correctly but, when the start/stop button is pressed the vehicle does not start due to the GWM not responding.
- When diagnosing with Pathfinder there is no communication with the vehicle.

Status:

- Under investigation
- Should diagnosis lead to the replacement of the BCM / GWM, please raise an EPQR with the parts managers information for us to create a parts return.

