



## No Audio Output or Loss of Audio

18 – 20MY E-PACE, F-PACE, I-PACE, F-TYPE, XE, XF, XJ, Range Rover, RR Sport, RR Velar, RR Evoque, Discovery, Discovery Sport with InControl Touch Pro Audio System

### **Customer Voice:**

- Customer states there is no audio output from the speakers on all sources.

### **Technical Description:**

- Audio Amplifier Module AAM hardware failure.
- This specific issue is not related at this time to SSM 74491 and SSM 74490 for the polar switch failure.
- For 18MY Range Rover, RRS and Discovery please be sure to follow LTB1226NAS2 which provides instructions to update to the AAM software.

### **Status:**

- Parts quarantine in process.

