

Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 74629 - Climate Control System - Excessive delay on airflow to face on start up.

Models : Range Rover / L405

Range Rover Sport /
L494

Engineer Shilvock Matthew

Name :

Last 20 NOV 2019 07:19:35

Modified :

Category : Body

Symptom : 107000 Interior Trim

Content :

Issue

The customer may complain of an excessive delay for cold air to come out of the face vents on engine start up

Cause

Software calibration error - causes a delay of cold airflow to the face vents at vehicle start up

Action

This procedure requires a minimum of SDD_158.05.001 and Software management pack v330 or later installed.

1. Connect the Jaguar Land Rover (JLR) approved battery support unit.
2. Connect SDD and begin a new session.
3. Follow the SDD on screen prompts.
4. Update the HVAC to the latest available software level
5. Follow all on screen instructions to complete the task.
6. When the task is complete, exit the session.
7. Disconnect SDD and battery support unit.

L405/L494 – 2015, 2016, 2017MYs

