



Pop Noise from Audio Output

16 – 20MY E-Pace, F-Pace, I-Pace, F-Type, XE, XF, XJ, Range Rover, RR Sport, RR Velar, RR Evoque, Discovery & Discovery Sport equipped with InControl Touch Pro

Customer Voice:

- Popping sound or crackling noise from the audio system while in use.

Technical Description:

- IMC module clipping sound due to large processing functions.

Status:

- Issue containment has been released with IMC software 19B on Pathfinder release on September 18th 2019. SDD release on October 3rd 2019.
- If a vehicle with IMC 19B software does not resolve the customer complaint, requesting to raise a TA case.
- IMC 19C will contain additional improvements due to be released on December 2019.

