



# SERVICE BULLETIN

Classification: EL17-020c	Reference: NTB17-057c	Date: November 1, 2019
------------------------------	--------------------------	---------------------------

## 2015-2020 ROGUE AND 2017-2020 ROGUE SPORT; DISTANCE TO EMPTY DOES NOT RESET

This bulletin has been amended. See AMENDMENT HISTORY on the last page.  
Please discard previous versions of this bulletin.

**APPLIED VEHICLE:**            2015-2020 Rogue (T32)  
   2017-2020 Rogue Sport (J11)

### SERVICE INFORMATION

The Range or DTE (Distance To Empty) reading on the Vehicle Information Display will not reset/recalculate unless at least four (4) gallons of fuel is added to the fuel tank.

If a customer states that the DTE does not reset/recalculate,

Or

If a customer describes the issue as the DTE mileage does not match or “agree with” the fuel gauge reading. For example, DTE shows 117 miles while the fuel gauge shows full,

Then

Explain to the customer that at least four (4) gallons of fuel must be added to the fuel tank before the DTE will recalculate.

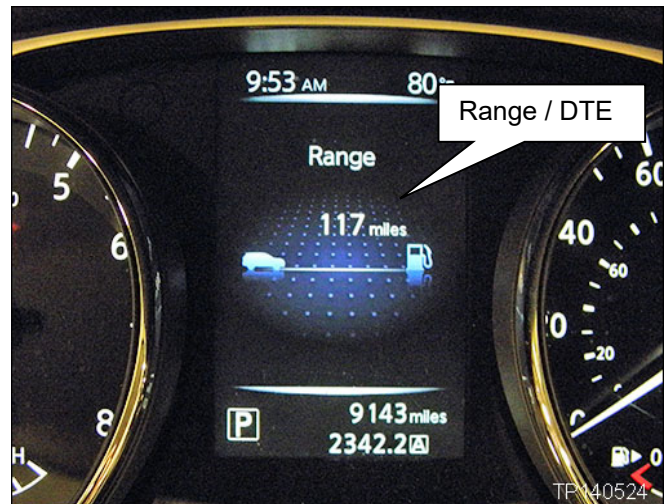


Figure 1

**NOTE:** This issue, if it should occur, does not affect the operation of the low fuel warning system indicators or primary fuel gauge.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## AMENDMENT HISTORY

<b>PUBLISHED DATE</b>	<b>REFERENCE</b>	<b>DESCRIPTION</b>
May 26, 2017	NTB17-057	Original bulletin published
December 5, 2017	NTB17-057a	Changes made throughout bulletin
November 12, 2018	NTB17-057b	APPLIED VEHICLES section revised
November 1, 2019	NTB17-057c	APPLIED VEHICLES section revised

