

JLRTB02014NAS1
TECHNICAL BULLETIN
 29 NOV 2019



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

412-00

SUBJECT/CONCERN:

Heated Seat Feature Does Not Operate As Expected

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:	APPLICABILITY:
New Range Rover Evoque (LZ)	2020	000120-065550	Halewood	Vehicles Without: Climate Controlled Seats
Discovery Sport (LC)	2020	360000-850990	Halewood	Vehicles Without: Climate Controlled Seats
Discovery (LR)	2020	410671-423423	Nitra (Slovakia)	Vehicles Without: Climate Controlled Seats

MARKETS:NORTH AMERICA

CONDITION SUMMARY:**NOTE:**

This technical bulletin only affects vehicles equipped with heated seats. Vehicles equipped with climate seats are not affected.

SITUATION:

The heated seat feature may not operate as expected and a customer may express one of the follow concerns:

- The heated seat temperature is slow to increase after the feature has been turned ON.
- The heated seat temperature does not decrease after the feature has been turned OFF.


CAUSE:

Software error.

ACTION:


Follow the instruction below.

TOOLS:



Jaguar Land Rover (JLR)
approved diagnostic equipment

E208514



JLR approved battery support
unit

WARRANTY:

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Use TOPIx to obtain the latest repair time.
- The JLR claims submission system requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Heating, ventilation, and air conditioning (HVAC) Control Module - Update - Replace ECU	85.80.02	0.2	04	LR093609/LR115589/ LR126761

NOTE:

Normal Warranty procedures apply.

DIAGNOSTIC INSTRUCTION:

1.

CAUTION:

This procedure requires a minimum of Pathfinder 261 installed or later.

NOTES:

- The Jaguar Land Rover (JLR) approved diagnostic equipment will read the Vehicle Identification Number (VIN) for the vehicle and automatically take the vehicle out of 'Transportation Mode' if required.
- All ignition ON/OFF instructions must be followed. Failure to complete these instructions may cause damage to the vehicle control modules.

Connect the JLR approved battery support unit.

2. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.

3. Follow the JLR approved diagnostic equipment prompts.

- ■ Select 'ECU Diagnostics'.
 - ■ Select 'HVAC Control Module [HVAC]'.
 - ■ Select 'Update ECU'.
 - ■ Follow all on-screen instructions to complete the task.
 - ■ Select 'ECU Functions'.
 - ■ Select 'Run in air conditioning compressor'.
 - ■ Follow all on-screen instructions to complete the task.
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4. If required, reset the vehicle to 'Transportation Mode'.

5. When all of the tasks are complete, exit the session.

6. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.