



Model: RSV4 1000-1100cc, Tuono 1000-1100cc

Subject: battery code 639792

Dear Dealer / Service Centre,

We hereby inform you that the joint analyses of Piaggio, the supplier and of external specialized laboratories on the batteries in question, has unequivocally traced the defectiveness of recharging, for which they will be replaced under warranty, to an activation procedure carried out incorrectly.

For the reasons mentioned above all batteries replaced under warranty will be requested in the Company and will be subjected to in-depth analysis. If the diagnosis shows an incorrect activation procedure as the cause of the defectiveness, the entire cost of the warranty will be charged to you without any further communication.

We also remind you that even in the event of failure to return within the time limits indicated in the email requesting the return to the Company, the cost of the warranty will be charged without any further communication.

We also point out that some of the batteries that return due to defective charging are not part of the vehicle to which the guarantee request refers, but very much earlier.

To allow the tracking of the battery that is supplied with the motorcycle, a system will soon be introduced that allows the unambiguous combination of the battery with each individual vehicle (application of an adhesive strip showing the chassis number). Possible replacement of batteries belonging to different vehicles or without an adhesive label will result in the total warranty cost being charged.



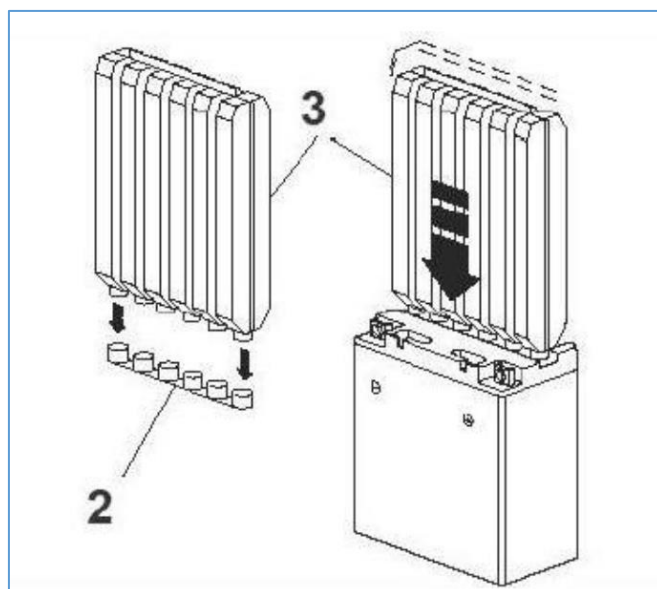
In order to correctly carry out the activation of the batteries in question, below is the relative procedure.

Battery activation procedure 639792

1. Actuation

- Place the battery on a flat surface.
- Remove the cell's protective sticker.
- Take the acid container.
- Remove the cap 2 of the container 3.
- Place the container upside down, perpendicularly above the battery, aligning the six outlets with the six battery cells.
- Apply pressure to the container to break the seals. The liquid will begin to flow into the cells (see photo 1);

Photo 1





- Check that air bubbles come out of the cells; let the liquid flow into the cells for at least 20 minutes.
- If no air bubbles escape and the liquid does not flow, tap lightly on the bottom of the container until the liquid begins to flow into the cells. Never remove the container from the battery, pierce it or cut it to facilitate the exit of the liquid.
- Make sure the liquid container is completely empty before removing it.
- Allow the battery to stand for at least 1 hour, before starting the charging process, without closing the six cells. This operation is extremely important in order to have the best battery performance over time.
- Recharge the battery following the specifications indicated on the battery (see photo 2).

Photo 2



For this specific battery, code 639792, it is essential to use a charger that delivers 1.2 Ampere (recharge time 5 -10 hours) or 5 Ampere (recharge time 1 hour).



Please do not hesitate to contact our Technical Support Service for any further information or assistance.

We take this opportunity to extend our

Best regards,

Piaggio & C. SpA

Business Unit Aftersales

Operations & Technical Service