



# Technical Service Bulletin

## 70 Rattle from rear subwoofer grille

70 19 69 2044503/3 November 21, 2019. Supersedes Technical Service Bulletin Group 70 number 17-59 dated March 27, 2017 for reasons listed below.

| Model(s) | Year | VIN Range                                    | Vehicle-Specific Equipment |
|----------|------|--|----------------------------|
| A4       | 2017 | All  | Not Applicable             |
| A4       | 2018 | A000001 – A999999<br>Or<br>N000001 – N010600 | Not Applicable             |
| A4       | 2019 | A000001 – A051392                            | Not Applicable             |
| A5       | 2018 | All  | Not Applicable             |
| A5       | 2019 | 000001 - 037000                              | Not Applicable             |

## Condition

| REVISION HISTORY |            |   |
|------------------|------------|---|
| Revision         | Date       | Purpose   |
| 3                | -          | Revised header (Added A5 and added VIN breaks)<br>Revised <i>Service</i> (Updated completely)<br>Revised <i>Warranty</i> (Updated A-time) |
| 2                | 03/23/2017 | Revised <i>Warranty</i> (Updated Service Number and Labor Operations)   |
| 1                | 06/09/2016 | Initial publication   |

### Customer states:

- They hear a rattle coming from the rear parcel shelf or rear subwoofer grille when playing music.

## Technical Background

The rear parcel shelf speaker grille will rattle when loud music with heavy bass is being played.

## Production Solution

Not applicable.



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## Service

### Equipment variant- Audi Sound (PR code 9VD):

The following material is needed for the repair:

- 2x damping strips 8E0 831 575 A (length 2x 150mm or 2x 70mm).

Bond the damping strip (Figures 1 and 2) on the left side of the rear shelf.



#### Note:

The 150mm damping strips must reach up to the edge, see arrows.



**Figure 1.** Foam strip installation for vehicles with Audi sound (PR code 9VD).



**Figure 2.** Foam strip installation for vehicles with Audi sound (PR code 9VD).



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## Equipment variant- Bang & Olufsen (PR code 9VS):

The following material is needed for the repair:

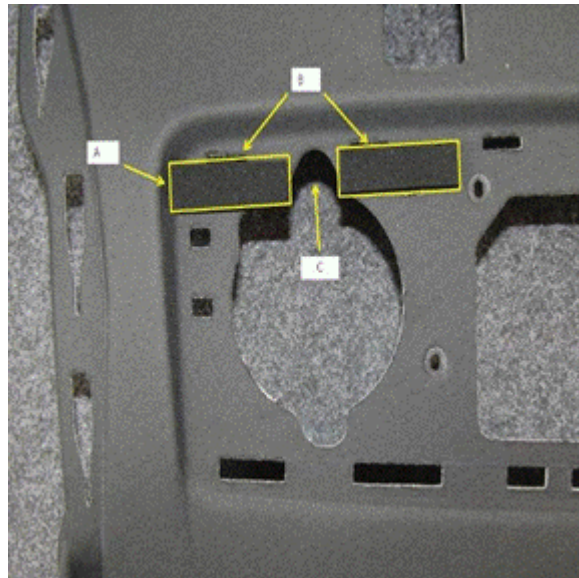
- 2x damping strips 8E0 831 575 A (2x 70mm)

### Observe the following positioning (Figure 3):

**A** = bond the damping strip on the edge.

**B** = bond on the rim of the perforation.

**C** = keep clear of the speaker section.



**Figure 3.** Foam strip installation for vehicles with Bang and Olufsen (PR code 9VS)

## Warranty

|                          |   |              |       |
|--------------------------|---|--------------|-------|
| <b>Claim Type:</b>       | <ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul> |              |       |
| <b>Service Number:</b>   | 7030  |              |       |
| <b>Damage Code:</b>      | 0020  |              |       |
| <b>Labor Operations:</b> | Remove, install, and modify 2 trim panels   | 7030 9999    | 40 TU |
| <b>Diagnostic Time:</b>  | GFF   | No allowance | 0 TU  |
|                          | Road test prior to service procedure  | No allowance | 0 TU  |



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|                       |                                   |              |      |
|-----------------------|-----------------------------------|--------------|------|
|                       | Road test after service procedure | No allowance | 0 TU |
| <b>Claim Comment:</b> | As per TSB #2044503/3             |              |      |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

| Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. |  |               |
|---|--|---------------|
| Part Number   | Part Description   | Quantity      |
| 8E0831575A  | Damping strip (self-adhesive)                                      | 02            |
| See ETKA  | Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual | See ETKA/ELSA |

## Additional Information

All parts and service references provided in this TSB (2044503) are subject to change and/or removal.

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