

Subarunet Announcement

To: All Subaru Retailers
From: Subaru of America, Inc.
Date: November 21, 2019

Owner Notification schedule: WUR-03 Impreza & Crosstrek Brake Hose Swelling – Customer Satisfaction Service Program

Owner notification letters for WUR-03 will be mailed from December 6 through December 12. Owners with a valid email address on file will also be notified by email once all of the postal mailings have been completed. In addition, the following will occur:

- December 12 – WUR-03 will appear in the recalls section of MySubaru.com
- December 12 – MySubaru will alert customers on the homepage of the WUR-03 open recall
- December 15 – Care Connect will have WUR-03 and will include it in Scheduled Maintenance Triggers and Recall Market Drivers
- December 15 – WUR-03 will be available in SOA-approved online schedulers – ScheduleConnect and Xtime. If you need assistance with configuration, please contact your CCAM (CareConnect Account Manager) or DPC (Xtime Dealer Product Consultant).