

**ATTENTION:**  
 GENERAL MANAGER   
 PARTS MANAGER   
 CLAIMS PERSONNEL   
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

**SERVICE BULLETIN**

**APPLICABILITY:** 2019-20MY Impreza  
 2019-20MY Crosstrek (Including Hybrid Model)  
 2019-20MY Forester  
 2019MY Legacy/ Outback  
 2019-20MY WRX  
 2019-20MY BRZ- Navigation -equipped ONLY  
 2019-20MY Ascent

**NUMBER:** 15-236-18R  
**DATE:** 12/04/18  
**REVISED:** 11/08/19

**SUBJECT:** Reprogramming File Availability for Optimization of Harman Gen 3.1 Audio and Navigation Head Units

**INTRODUCTION:**

The following information addresses reprogramming file availability and a software update installation procedure to provide optimization to the new Harman Gen 3.1 Audio and Navigation head units utilized in the models as listed above. The procedure will involve either downloading the software update files from Subarunet (or using those sent directly from Nuspire) and transferring them onto a flash drive for head unit installation. **These files do NOT include Map Update data.** It is VERY IMPORTANT to read and understand this information completely to understand all changes from prior releases before proceeding.

A time line chart along with a complete list of all the conditions addressed by this and previous Harman 3.1 software updates is provided in “Appendix A” located at the end of this bulletin.

**IMPORTANT NOTES:**

- If a vehicle presents with a current blank or black screen condition, request an exchange unit.
- Be sure to locate and re-format any existing USB drives used for updating Harman audio units in order to fully clear them before adding these new files to them.
- On BRZ models, this update applicable to HIGH / Navigation-equipped head units only.
- **If a Map update is pending, please follow the instructions posted on Subarunet: Service Operations & Technical > Forms/Downloads > Navigation System Map Updates and select the applicable link.**

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

**Subaru of America, Inc. is ISO 14001 Compliant**

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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**PRODUCTION CHANGE INFORMATION:**

These updates (August 2019) apply to the models listed above equipped with Harman Gen 3.1 Audio and Navigation head units only.

The latest software version (including all available updates) was incorporated into production per the starting VIN table to the right:

Model	Starting VIN
Legacy	TBD
Outback	TBD
Impreza 4-Door	TBD
Impreza 5-Door	TBD
Crosstrek	TBD
BRZ*	TBD
Forester	TBD
Ascent	TBD

\*HIGH / Navigation - equipped head units only

**PART INFORMATION:**

Multimedia System Type	Descriptive Features
6.5 Inch Display Audio System (Base)	No CD slot / Eject Button
6.5 Inch Display Audio System (Base +)	Equipped with CD Player and Eject Button
8.0 Inch Display Audio System (Mid)	Phone Button
8.0 Inch Audio / Navigation System (High)	Map Button but no Phone Button

Reference photos of each head unit faceplate are supplied below:



**BASE**



**BASE +  
Uses MID  
update file**



**MID**



**HIGH**

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## Materials Required:

An empty, USB 2.0 or 3.0 storage device (flash drive) will be needed to perform the update procedure. The device should be dedicated to storing and transferring these updating files only. It must be a minimum of 16GB or more in size and contain a NTFS file format before downloading the update files onto it.

## IMPORTANT NOTES:

- **NEVER** change the update file names after downloading them.
- **NEVER** save any other files on the same flash drive.

There are various types of USB flash drive available from many suppliers. If the head unit does NOT recognize the USB drive during the reprogramming process, due to Controller IC type of USB drive or Compatibility with the head unit, clear the file and re-format the flash drive for “FAT32” as outlined below in **Step 2** instead of “NTFS”. If a recognition problem persists, use a USB flash drive from another manufacturer.

## Recommended Flash Drives:

- Kingston®: Data Traveler G3, G4, SE9 or the Hyper-X Series



- SanDisk®: Cruzer Series, Ultra Flair



- Transcend®: JetFlash 300, 600 or 790



- Verbatim®: Store ‘n’ Go



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## SERVICE PROCEDURE / INFORMATION:

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

**IMPORTANT INFORMATION:** Review these points carefully BEFORE proceeding.

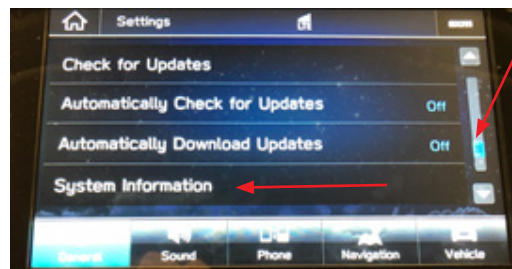
- On 2019 Legacy/Outback models equipped with versions **Rel\_UA.19.01.70** or **Rel\_UD.19.17.70**, the new software update will only correct satellite switch functionality conditions.
- On any model other than 2019 Legacy/Outback equipped with versions **Rel\_UA.19.01.70** or **Rel\_UD.19.17.70**, there will be no improvements if the current software is applied as the software these vehicles have is already equivalent to the latest update.
- Vehicles equipped with software version **Rel\_U1.18.38.50**, **Rel4.18.11.50**, **Rel\_U0.18.30.20**, **Rel4.18.20.50**, or **Rel\_U1.18.20.60** will receive the listed improvements when installing this latest software update.

**Step 1- Software Version Confirmation** From the HOME screen, touch “Settings”.

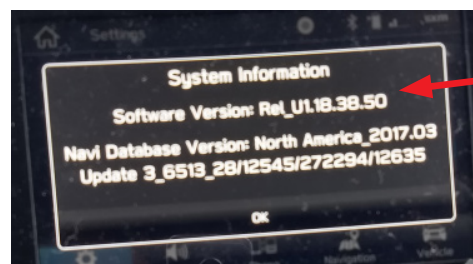
After starting the engine, from the HOME screen, touch “Settings”.



- From the Settings screen, scroll down to and then touch “System Information”.

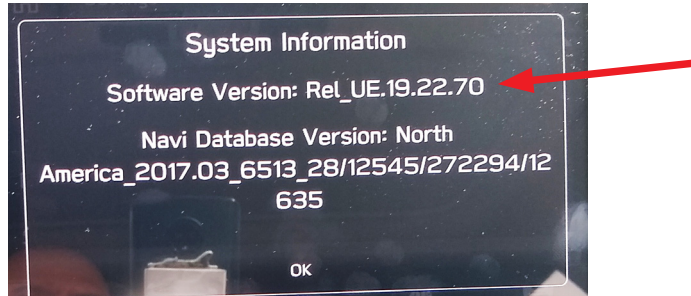


- The currently installed software version will be displayed. If the Software Version is **Rel\_U1.18.38.50** (or before) proceed to **Step 2**. This version number is the same for all 4 levels of head unit.



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**VERY IMPORTANT:** If the current version is **Rel\_UE 19.22.70** or **Rel\_UE.19.25.70**, **STOP** as the latest version has already been installed and no update is required at this time.

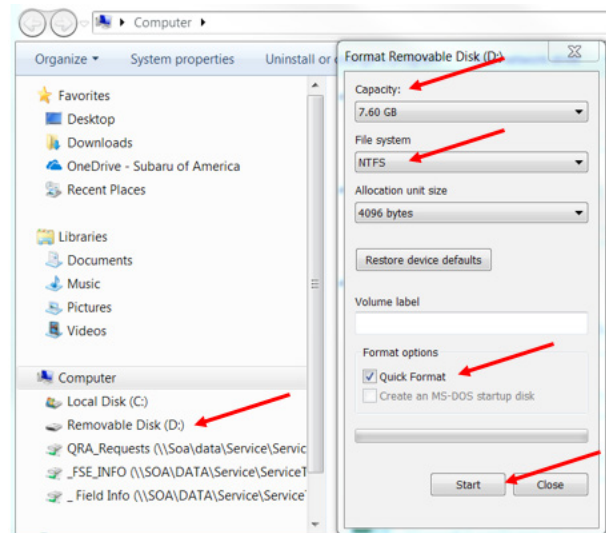


**STEP 2-** Prepare the USB:

**CAUTION:** Do not use any USB flash drive which utilizes file organizing software or an operating system.

**VERY IMPORTANT:** Before attempting to download any data files, confirm the PC and flash drive being used is not infected with any virus. The flash drive **MUST** be formatted for NTFS .

- Make sure the USB flash drive contains no other files.
- Right click on the corresponding “Removable Disk”.
- Select “Format”.
- From the File System drop-down menu, select “NTFS”
- Check the “Quick Format” box (if not already done).
- Click on “Start” to format the USB flash drive.



**STEP 3-** Download the Update Files to the USB:

**VERY IMPORTANT:** When updating a “Base +” head unit, the “MID” update files must be used.

The files are available for download on Subarunet (see “A” below).

The applicable reprogramming files have also been sent directly to retailers by Nuspire in the same way a Select Monitor Update would be pushed out. (see “B” below).

**Follow “A”** when using files downloaded from Subarunet.

**Follow “B”** when using the files sent directly to the SDS notebook from Nuspire.

**“A” When using update files downloaded from Subarunet:**

[Click Here to Access the Downloads for Audio/Navigation Information on Subarunet](#)

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[2011 Forester-Impreza Clarion i-Pod Track Display \(TSB 15-145-10\)](#)

[Clarion Bluetooth Audio Streaming Download Files \(TSB 15-165-13\)](#)

[F10 Gracenote Media Database Update 4.8.19 \(TSB 15-208-17R\)](#)

[Clarion Bluetooth Audio Streaming Download Files \(TSB 15-165-13\)](#)

**Updates for Gen 3.0 Harman Audio and Navigation Head Units – 2018MY Legacy / Outback, 2017-18MY Impreza, 2018MY Crosstrek and 2018MY BRZ (Recalls: WTN-74R, WTZ-85 and Service Program: WUA-86):**

[BASE-17-18 Impreza-18 Crosstrek-18-Legacy-Outback-HARMAN AUDIO UPDATE-JUNE 2019](#)

[MID-17-18 Impreza-18 Crosstrek-18-Legacy-Outback-HARMAN AUDIO UPDATE-JUNE 2019](#)

[HIGH-17-18 Impreza-18 Crosstrek-18-Legacy-Outback-18-BRZ-HARMAN AUDIO UPDATE-JUNE 2019](#)

**Updates for Gen 3.1 Harman Audio and Navigation Head Units - 2019MY Impreza, 2019MY Crosstrek and Crosstrek (Hybrid), 2019MY Legacy/Outback, 2019MY BRZ, 2019MY Forester, 2019MY Ascent, 2019MY WRX:**

[BASE-19 Impreza-19 Crosstrek 19 Crosstrek-Hybrid-19 Legacy-Outback-19 Forester-19 Ascent-19 WRX-19 HARMAN AUDIO UPDATE- AUGUST 2019](#)

[MID-19 Impreza-19 Crosstrek 19 Crosstrek-Hybrid-19 Legacy-Outback-19 Forester-19 Ascent-19 WRX-19 HARMAN AUDIO UPDATE- AUGUST 2019](#)

[HIGH-19 Impreza-19 Crosstrek 19 Crosstrek-Hybrid-19 Legacy-Outback-19 BRZ-19 Forester-19 Ascent-19 WRX-19 HARMAN AUDIO UPDATE- AUGUST 2019](#)

**IMPORTANT:** Files downloaded from Subarunet will be .zip files and must be unzipped before they can be used. Using the normal audio / navigation system file update download procedure: Go to Subarunet, select Service Operations and Technical>>Forms/Downloads>>Downloads for Audio/Navi then click on the applicable Hyperlink to download the file(s) to your SDS Notebook or PC:

BASE- 19 Impreza-19 Crosstrek 19 Legacy-Outback HARMAN AUDIO UPDATE- AUGUST 2019

BASE PLUS or MID - 19 Impreza - 19 Crosstrek - 19 Legacy-Outback - 19 Forester - 19 Ascent - 19 WRX HARMAN AUDIO UPDATE - AUGUST 2019

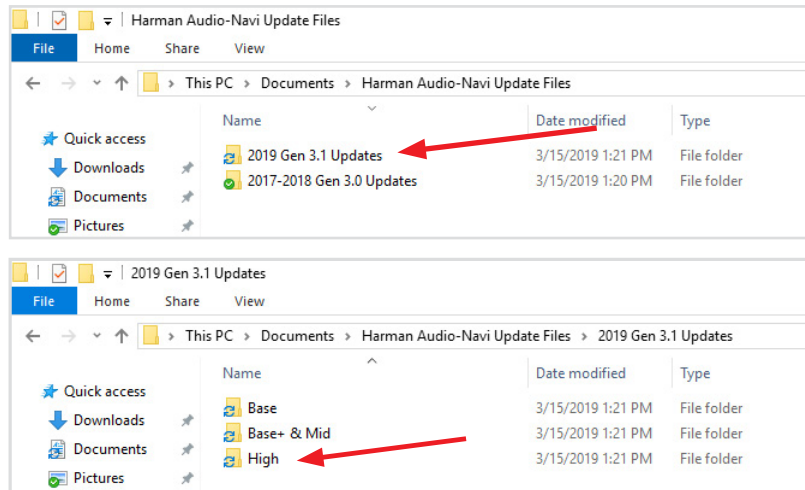
HIGH - 19 Impreza - 19 Crosstrek - 19 Legacy-Outback - 19 BRZ - 19 Forester - 19 Ascent - 19 WRX HARMAN AUDIO UPDATE - AUGUST 2019

- Go to Downloads.
- **CAUTION:** After download is complete, **NEVER** change the file or folder names.
- Once the files have been downloaded from Subarunet, click on the Downloads folder and then sort by Date Modified to bring the most recent files to the top of the list.
- Open / display the contents of File folder, for example ( HIGH - 19 Impreza - 19 Crosstrek - 19 Legacy-Outback - 19 BRZ - 19 Forester - 19 Ascent - 19 WRX HARMAN AUDIO UPDATE - AUGUST 2019).
- Click on “Extract All Files”.
- From the dialog box, browse to My Documents then click on “Extract”.
- Double-click on the required file (for this example, select the file entitled “ HIGH - 19 Impreza - 19 Crosstrek - 19 Legacy-Outback - 19 BRZ - 19 Forester - 19 Ascent - 19 WRX HARMAN AUDIO UPDATE - AUGUST2019”).
- Copy **ONLY** the “update” folder then paste (or click / drag) it to the “clean” USB flash drive as listed (Removable Disk) in the directory.
- To avoid confusion, label the flash drive with the file contents (e.g. BASE 3.1, BASE PLUS or MID 3.1 or HIGH 3.1).
- Go to **Step 4.**

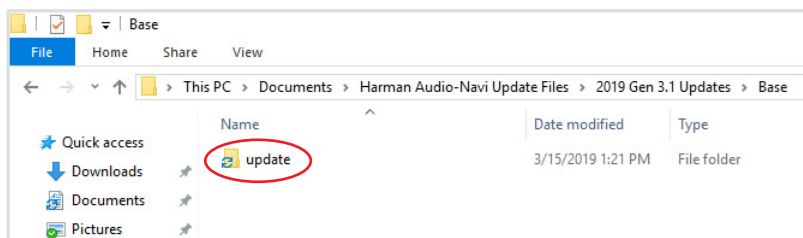
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## “B” When using update files sent directly from Nuspire:

- Go to My Documents on the GUI screen to display the list of available update files shown below.
- **CAUTION:** After download is complete, **NEVER** change the file or folder names.
- Sort by Date Modified to bring the most recent files to the top of the list. The folder is named: Harman Audio-Navi Update Files.



- Double-click on the required file (for this example, select the file entitled “HIGH - 19 Impreza - 19 Crosstrek - 19 Legacy-Outback - 19 BRZ - 19 Forester - 19 Ascent - 19 WRX HARMAN AUDIO UPDATE - AUGUST 2019”) and the update file will display as shown.



- Select the update folder and either copy / paste or click / drag it to the USB flash drive.
- NOTE:** Do not copy the entire “HIGH-19...” File folder. Copy ONLY the File folder named “update” to the flash drive
- Once the folder named “update” is loaded onto the USB flash drive, right click on the drive and select “Eject”.
  - Remove the USB flash drive after the prompt appears that says “Safe to Remove Hardware”.
  - Mark the USB to indicate the head unit it will update (HIGH 3.1 in this example).
  - Repeat the above steps to create the BASE PLUS or MID 3.1 and HIGH 3.1 USB flash drives as needed using a separate USB drive for each update folder.

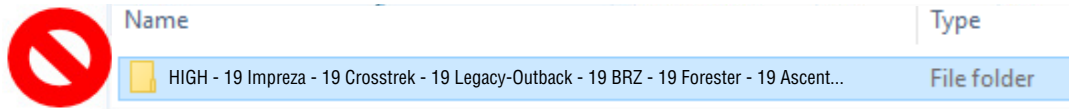
**STEP 4- IMPORTANT:** Confirm the update folder on the USB flash drive is for the head unit being reprogrammed ONLY. **NEVER** install multiple update folders onto the same flash drive at the same time.

**IMPORTANT REMINDER:** When updating a “Base +” head unit, the “BASE PLUS or MID 3.1”

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update files must be used.

- After confirmation, move to the car and either start the engine or follow the procedure as outlined in document GR8-1100 on STIS for use of the GR8's Power Supply Mode.



Copy **ONLY** the folder named “update” to the USB.



- Never change the folder name from “update”.
- Confirm there is only a folder named “update” on the flash drive.

**CAUTION:** Confirm one final time the head unit you are about to update matches the update file selected. Attempting to install the incorrect update file will disable the head unit.

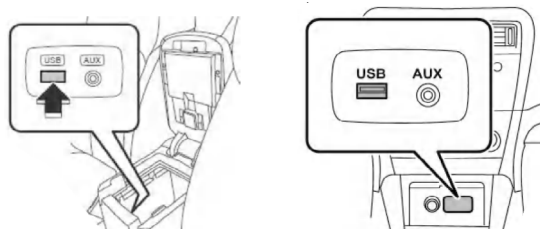
#### STEP 5- Update Installation:

**IMPORTANT INFORMATION:** Review these points carefully BEFORE proceeding.

- On 2019 Legacy/Outback models equipped with versions **Rel\_UA.19.01.70** or **Rel\_UD.19.17.70**, the new software update will only correct satellite switch functionality conditions.
- On any model other than 2019 Legacy/Outback equipped with versions **Rel\_UA.19.01.70** or **Rel\_UD.19.17.70**, there will be no improvements if the current software is applied as the software these vehicles have is already equivalent to the latest update.
- Vehicles equipped with software version **Rel\_U1.18.38.50**, **Rel4.18.11.50**, **Rel\_U0.18.30.20**, **Rel4.18.20.50**, or **Rel\_U1.18.20.60** will receive the listed improvements when installing this latest software update.

**IMPORTANT:** Always record the customer’s radio station presets and navigation favorites (where applicable) before proceeding further as they will most likely need to be reset once the update and re-boot procedures are completed. In addition, some customizable system settings may need to be reset as they may return to the default setting during the update.

- With the engine idling (or GR8 connected), plug the flash drive into the USB Port.



**IMPORTANT NOTE:** If the head unit does not recognize the USB flash drive during the

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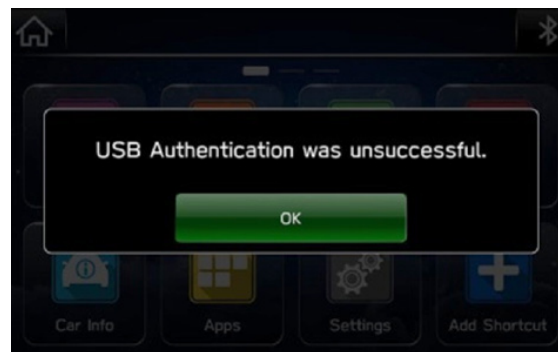


reprogramming process, this may be due to an incompatible Controller IC in the USB flash drive or it is otherwise incompatible with the head unit. If this occurs, delete all files from the flash drive and re-format it to “FAT32”, instead of “NTFS” and reload the appropriate “update” folder to the USB flash drive. If the USB flash drive is still not recognized, please discontinue the use of that drive and instead use a USB flash drive from a different manufacturer.

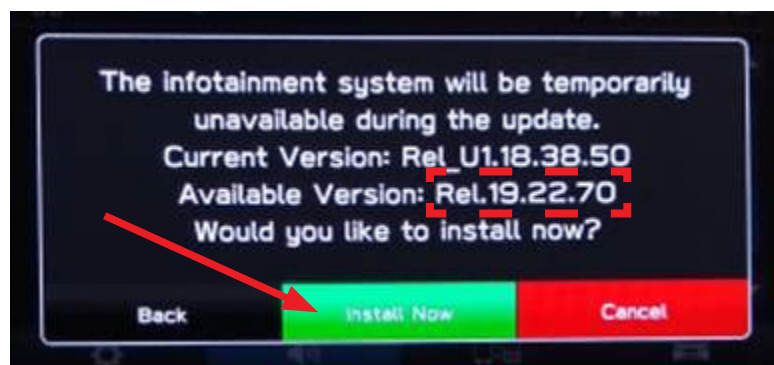
- After the unit “authenticates” the USB flash drive, press “Next” and after the second screen is displayed, press “Next” again.



**NOTE:** If an attempt is made to install the wrong “grade” file into the wrong grade head unit (EXAMPLE: “Base” update file into a “Base Plus or Mid” or “High” head unit), the USB Authentication error screen below will be displayed:




- The current and available software version information will be displayed. The Available Version I.D should be **Rel.19.22.70**.



- After confirming the Available Version, press “Install Now” to start the reprogramming process. The screen will go blank (black) for a brief period after installation begins.
- Each of the updates (Base, Mid and High) should take less than 10 minutes to install.

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## IMPORTANT NOTES:

- Do not leave the vehicle once the update begins as ignoring pop-up requests may lead to battery discharge.
- Do not touch any of the buttons on the head unit while the updating process is taking place.
- If during the updating an error screen is displayed asking “Do you want to Retry”, press “Retry” to restart the update.
- Once the updating process is complete, the head unit will perform a “soft” reboot. (NOTE: several “hard” reboots are required to fully install the update. This procedure is covered in **Step 6** below.)
- **CRITICAL STEP:** After the reboot process completes, press the HOME  button to return to the HOME screen. (NOTE: If the “install message” is displayed asking if you want to start the update process again, press “Cancel”, press the HOME button again and return to the HOME screen.)

**STEP 6** - Turn the ignition OFF, open and close the driver’s door then remove the flash drive from the USB port. If an error screen is displayed asking “Do you want to Retry”, press “Cancel”.

**IMPORTANT:** Wait **AT LEAST 3 MINUTES** before proceeding to **Step 7**.

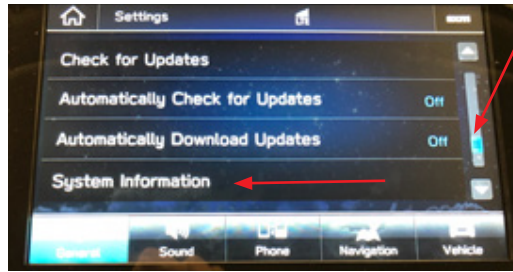
**STEP 7-** Verify the newly-installed Software Version ID using the following steps:

- Turn the ignition back ON. Confirm the “SUBARU STARLINK” screen is displayed. If “SUBARU STARLINK” screen is NOT displayed on the first screen, system did not fully enter “sleep mode” and reboot properly. Perform **Step 6** again and wait **AT LEAST 3 MINUTES** before proceeding.
- In some cases, the radio presets may not appear initially.
- From the HOME screen, touch “Settings”.

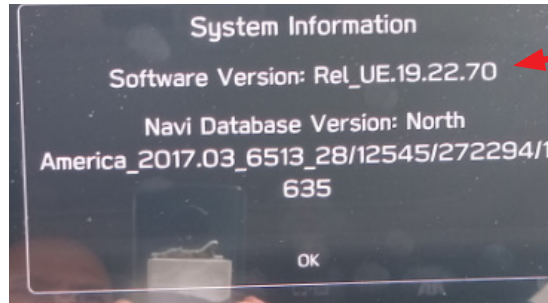



- From the Settings > General screen, scroll down to and then touch “System Information”.

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- Confirm Software Version is now “**Rel\_UE.19.22.70**”.



- Press  (Home) to return to the Home screen and shut the engine OFF. Open and close the driver’s door.

**STEP 8- CRITICAL:** Operation Check and Full Re-Boot Procedure:

- 1) Turn the ignition back ON (ACC) and confirm normal system operation.
- 2) Confirm the Home screen is displayed.
- 3) Turn the ignition OFF, open and close the driver’s door then **WAIT AT LEAST 3 MINUTES** to confirm the unit “times out” or “goes to sleep”.
- 4) Perform 1), 2) and 3) above again **twice**. If normal operation is confirmed, press  to return to the Home screen and shut the ignition OFF to complete the procedure.

**IMPORTANT:** If during this procedure, the screen goes **blank (black)** and the **STARLINK** screen does not appear, the head unit must be replaced. **THIS SHOULD BE A VERY RARE OCCURRENCE.** Contact SOA Techline should this condition occur.

**STEP 9-** If lost during the update process, reset the customer’s radio station presets, navigation favorites (where applicable) and if necessary, reset the clock to complete the procedure.

**WARRANTY / CLAIM INFORMATION:**

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
PRE-CUSTOMER DELIVERY HARMAN AUDIO/NAVI UNIT REPROGRAMMING*	A031-368	0.4	ZSG-48

\*Use this claim coding whenever installing the most recent software update on a **New, Un-Registered, In-Stock vehicle without a customer complaint or reported concern prior to retail delivery for Customer Satisfaction ONLY.**

*Continued...*

Labor Description	Labor Operation #	Labor Time	Fail Code	Claim Type
HARMAN AUDIO/NAVI VERSION ID & OPERATION CHECKS ONLY **	B031-150	0.4	ZTA-48	WC
HARMAN AUDIO / NAVI UNIT REPROGRAMMING (INCLUDES VERSION ID CHECK AND OPERATIONAL CHECKS).**	B031-168	0.6		
HARMAN AUDIO/NAVI QUESTIONNAIRE COMPLETION	C101-228	0.3		

\*\*Use this coding when installing the most recent software update *with a customer complaint or reported concern* as documented on a signed Repair Order.

#### IMPORTANT NOTES:

- **REMINDER:** On BRZ models, this update applicable to HIGH / Navigation - equipped head units only.
- **CRITICAL** Claim Processing Update: When completing this TSB procedure the post-update software version number **MUST** be entered in the Miscellaneous Detail field when submitting the claim.
- A ONE-TIME charge of \$30.00 can be claimed in sublet to cover the cost of the USB flash drives.

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## “Appendix A”

The following time line and symptom list represents conditions addressed by all previous Harman 3.1 updates including the most current version as described in this bulletin.

### Harman Gen 3.1 Software Update Chronology (*TSB Number: 15-236-18R*)

Update #	Release Date:	NEW Version ID #:	Map Update Software ID #	Conditions Addressed:
0	7/1/2018	Rel4.18.11.50 Rel4.18.20.50 Rel_U1.18.20.60	Rel_U0.18.30.20**	
1	12/5/2018	Rel_U1.18.38.50	n/a	<ul style="list-style-type: none"> <li>- Station presets are lost</li> <li>- Addition of the security enhancement</li> </ul>
2	3/18/2019	Rel_UA.19.01.70	Rel_UD.19.17.70**	<p><b>Revised 15-236-18R, INCLUDES update #1 above and addresses these additional conditions:</b></p> <ul style="list-style-type: none"> <li>- AM/FM radio station presets are lost.</li> <li>- Favorite Phone Contacts list is lost.</li> <li>- &lt;Scan&gt; previously displayed on SXM screen was changed to &lt;Tune Scan&gt; (a.k.a. SEEK).</li> <li>- US State names corrected when using voice guidance.</li> <li>- Correction made for Pop / Crackling-type sound when using AM radio.</li> <li>- Navigation system freezes during loading / start-up.</li> <li>- Music skips/cuts out while using Apple CarPlay.</li> <li>- Hands-free feature freezes intermittently while loading.</li> <li>- Navigation system freezes after entering a particular address using Voice Recognition.</li> <li>- The voice guidance volume no longer changes After Ignition Off/On. Once the Voice Guidance has been muted, the system retains that setting even after switching the ignition Off/On.</li> <li>- Invalid Destination Code message appears on the display while listening to the radio.</li> <li>- Spanish version FOTA (Firmware Over The Air) translation corrected.</li> <li>- Mismatch of Speed Limit between Navigation display and the Speed Limit displayed in the Combination Meter Multi-Function Display (MFD).</li> </ul>
3	8/16/2019	Rel_UE.19.22.70	Rel_UE.19.25.70**	<p><b>Revised 15-236-18R, INCLUDES updates #1 &amp; #2 above and addresses these additional conditions:</b></p> <ul style="list-style-type: none"> <li>- The steering wheel satellite controls for the audio/ navigation system (other than volume control) and the audio/ navigation head unit hard buttons (other than volume control) may become inoperative intermittently.</li> <li>- The setting for scheduling charging will terminate (Only Crosstrek Hybrid).</li> </ul>

**\*\* NOTE:** These Map Update Software I.D. numbers contain the same functional updates as the corresponding New Version I.D. numbers.

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## IMPORTANT NOTES:

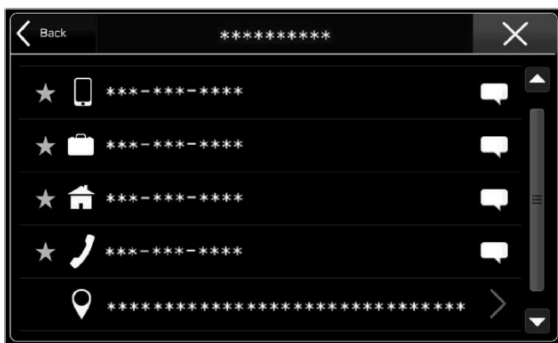
- If the vehicle's audio / navigation head unit already contains the software version listed in the information below (or a later one) and is experiencing a **similar** condition as described here, installing the most current software **will most likely not** resolve it. In that case, do not attempt a software update. Please complete a Harman Questionnaire on this new condition and follow the applicable Harman diagnostic Service Bulletin for the condition and/or follow the related Service Manual diagnosis procedures.
- If the condition is as described below and the software version is **prior to** the software version referenced as correcting this condition, then **it is** appropriate to apply the latest software update as found in this bulletin as it will most likely resolve the condition.

### Conditions Addressed By Update #3:

- 1) Steering wheel satellite switches (other than volume control) and head unit hard buttons (other than volume control) may become inoperative at times.
- 2) For Crosstrek Hybrid, the charging scheduler function has been eliminated.

### Conditions Addressed By Update #2:

- 1) AM/FM radio station presets are lost.
- 2) Favorite Phone Contacts list is lost.



- 3) <Scan> previously displayed on SXM screen was changed to <Tune Scan> (a.k.a. SEEK).



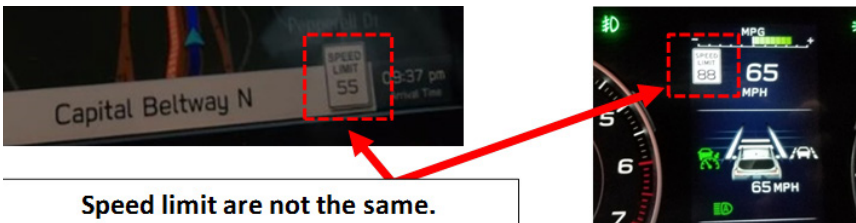
- 4) US State names corrected when using voice guidance.
- 5) Correction made for Pop / Crackling-type sound when using AM radio.
- 6) Navigation system freezes during loading / start-up.
- 7) Music skips/cuts out while using Apple CarPlay.
- 8) Hands-free feature freezes intermittently while loading.
- 9) Navigation system freezes after entering a particular address using Voice Recognition.

**NOTE:** All other functions are not affected.

- 10) The voice guidance volume no longer changes After Ignition Off/On. Once the Voice Guidance has been muted, the system retains that setting even after switching the ignition Off/On.
- 11) Invalid Destination Code message appears on the display while listening to the radio.



- 12) Spanish version FOTA (Firmware Over The Air) translation corrected.
- 13) Mismatch of Speed Limit between Navigation display and the Speed Limit displayed in the Combination Meter Multi-Function Display (MFD).



### Conditions Addressed In Prior Update #1:

- 1) Station presets are lost. Touch buttons read “Hold”. (Applicable for software versions Rel\_4.18.25.50 (or before)). Included in software version Rel\_U1.18.38.50.



- 2) A security enhancement was included in the November 2018 update. (Applicable for software versions Rel\_4.18.25.50 (or before)). Included in software version Rel\_U1.18.38.50.

### IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.