



Parts Availability for Forester Occupant Detection System (WUM-98)

To: All Subaru Retailers

In support of our retailers with current inventory of Forester Certified Preowned vehicles affected by the Forester ODS (WUM-98) recall announced on October 8, 2019, Subaru of America, Inc. (SOA) is pleased to announce immediate availability and release of current stock of Forester seat cushions. These repair parts will be auto-shipped the week of November 4th to retailers with current Certified Preowned stock of affected units. Please also make note of the following points:

- **Not all 2015-2018MY Foresters are affected by this recall. Coverage will be confirmed by using the Vehicle Coverage Inquiry function on Subarunet.com. If the vehicle is affected, additional details are described in the Product Campaign Bulletin. Vehicles not equipped with a seat heater are **not** affected as the sensor mat harness connection is a different design. Units without heated seats are available for immediate sale.**
- **Repair parts are also immediately available for any customers purchasing their lease at maturity. These parts must be requested through a phone call to the PICs.**

Thank you for your efforts in providing a Starfull customer experience for your customers.