

Dealer: I just spoke with my tech and he said that the charger is spiking to 80 amps and then drops to zero or -6. When this happens anything on starts to flicker. Is this part of your setting reconfiguration?

Xantrex: Yes, both the flicker and the amperage reporting issue are addressed by reconfiguring the charger settings.

Dealer: Can one of you please confirm what those setting changes are so that I can have my tech perform those changes right away. Thank you

Pleasure-Way: According to our electrical supervisor also please check if there are any loose wiring connections by the battery stint area.



Dealer: THEY DID HAVE LOOSE WIRES BUT THAT DID NOT SOLVE THE ISSUE, I SPOKE TO XANTREX AND THEY GAVE ME A WAY TO GO BUT WE NEED TO KNOW THE ABSORTION RATE FROM PLEASURE WAY TO PROCEED WITH REPAIRS.

Pleasure-Way: As per our electrical supervisor, please have your tech follow procedure below:

1. Picture A - Press and hold the middle and bottom rectangular buttons at the same time for 5 seconds until it goes to the screen on picture B below.
2. Press middle button several times until you get to " 04 " shown on screen on picture C below, then hit the "okay" bottom button.
3. Once you hit okay it will move to the voltage to the right, using again the middle button, increase the voltage to 14.4 v then hit okay.
4. Wait for about 15 to 18 seconds and screen will go to initial screen and then its set.

