

Service

Category Vehicle Interior

Section Meter/Gauge/Display Market USA Toyota Supports ASE Certification

Applicability

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION |
|-------------|---------------|------------------------|
| 2017 - 2019 | Highlander HV | |

Introduction

Some 2017 – 2019 model year Highlander HV vehicles may exhibit a MIL ON condition with one or more of the following Diagnostic Trouble Codes (DTCs):

- P0301 Cylinder 1 Misfire Detected
- P0302 Cylinder 2 Misfire Detected
- P0303 Cylinder 3 Misfire Detected
- P0304 Cylinder 4 Misfire Detected
- P0305 Cylinder 5 Misfire Detected
- P0306 Cylinder 6 Misfire Detected

Follow the Repair Procedure in this bulletin to address this condition.

Warranty Information

| OP CODE | DESCRIPTION | TIME | OFP | T1 | T2 |
|---------|--|------|-------------|----|----|
| EG1914 | Engine ECM Reprogramming and R & R Ignition Coil | 3.1 | 89661-##### | 8A | 74 |

APPLICABLE WARRANTY

- This repair is covered under the Toyota Federal Emission Warranty. This warranty is in effect for 96 months or 80,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

| PART NUMBER | | | |
|-----------------|-----|--------------------------------|---|
| PREVIOUS | NEW | | |
| 90919-02280 | | Coil Assy, Ignition | |
| 89661-##### | | Computer, Engine Control | |
| 00451-00001-LBL | | Authorized Modification Labels | 1 |

Required Tools & Equipment

| REQUIRED EQUIPMENT | SUPPLIER | PART NUMBER | QTY |
|-------------------------------|----------|--------------|-----|
| Techstream ADVi* | | TSADVUNIT | · 1 |
| Techstream 2.0 | | TS2UNIT | |
| Techstream Lite | ADE . | TSLITEPDLR01 | |
| Techstream Lite (Green Cable) | | TSLP2DLR01 | |

*Essential SST.

NOTE

- Only ONE of the Techstream units listed above is required.
- Software version 14.20.019 or later is required.
- Additional Techstream units may be ordered by calling Approved Dealer Equipment (ADE) at 1-800-368-6787.
- Use Techstream or an approved J2534 interface to perform flash reprogramming updates. Visit <u>techinfo.toyota.com</u> for more information regarding J2534 reprogramming.

| SPECIAL SERVICE TOOLS (SST) | PART NUMBER | QTY |
|-----------------------------|-------------|-----|
| Battery Diagnostic Tool* | DCA-8000P T | 1 |

*Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

Calibration Information

| VEAD | MODEL | | CALIBR | ATION ID |
|-------------|-------------------|---------|----------------------|-----------------|
| TEAR | YEAR MODEL ENGINE | | PREVIOUS | NEW |
| 2017 – 2018 | Highlander HV | 2GR-FXS | 30E40000 30E40100 | <u>30E40200</u> |
| 2019 | _ | | 30EA2000 | <u>30EA2100</u> |

Repair Procedure

- 1. Does the vehicle exhibit a MIL ON condition with ANY of the DTCs in the introduction present?
 - YES Continue to step 2.
 - NO This bulletin does NOT apply. Continue diagnosis using the applicable
 Repair Manual
- 2. Diagnose the misfire DTC(s).

Refer to TIS, applicable model and model year Repair Manual:

- 2017 2018 Highlander HV: Engine/Hybrid System – 2GR-FXS – SFI System: "2GR-FXS (Engine Control) SFI System: P0300-P0306; Random / Multiple Cylinder <u>Misfire Detected</u>"
- 2019 Highlander HV: Engine/Hybrid System – 2GR-FXS – SFI System: "2GR-FXS (Engine Control) SFI System: P0300-P0306; Random / Multiple Cylinder <u>Misfire Detected</u>"

Does the diagnosis indicate a malfunctioning ignition coil?

- YES Continue to step 3.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.

Repair Procedure (continued)

3. Perform a Techstream Health Check, and check for the Authorized Modifications Label affixed to the vehicle in the applicable locations shown below.

Is the calibration ID listed the latest ECM (PCM) calibration?

- YES This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- **NO** Continue to step 4.

Figure 1. Location of Authorized Modifications Label for 2017 – 2019 Highlander HV



| 1 | Replacement ECM (PCM) Part Number (e.g., 89661-#####) | 4 | Date Completed |
|---|--|---|----------------|
| 2 | NEW Calibration ID(s) (e.g., 30E40200) | 5 | This SB Number |
| 3 | Dealer Code | | |

Repair Procedure (continued)

4. Flash reprogram the ECM (PCM).

NOTE

- The battery diagnostic tool MUST be used in Power Supply Mode to maintain battery voltage at 13.5V while flash reprogramming the vehicle.
- For details on how to use the battery diagnostic tool, refer to the <u>DCA-8000 Instruction Manual</u> located on the Technical Information System TIS – Diagnostics – Tools & Equipment – Battery Diagnostics.

Follow the procedures outlined in Service Bulletin No. <u>T-SB-0134-16</u> *Techstream ECU Flash Reprogramming Procedure,* and flash the ECM (PCM) with the NEW calibration file update.

- 5. Prepare and install the Authorized Modifications Label.
 - A. Using a permanent marker, enter the following information on the label:
 - ECM part number [Refer to the **Parts Information** section for the **NEW PART NUMBER**]
 - Calibration ID(s) [Refer to the **Calibration Information** section for the **NEW CALIBRATION ID**]
 - Dealer Code
 - Repair Date
 - Change Authority [This bulletin number]
 - B. Affix the Authorized Modifications Label to the vehicle at the location shown in Figure 1. The Authorized Modifications Label is available through the MDC, P/N 00451-00001-LBL.
- 6. Replace the ignition coil.
 - A. Remove the subject ignition coil.

Refer to TIS, applicable model and model year Repair Manual:

- 2017 2019 Highlander HV: Engine/Hybrid System – Ignition Coil and Spark Plug – "2GR-FXS (Engine Control): Ignition Coil and Spark Plug: Removal"
- B. Install the NEW ignition coil.

Refer to TIS, applicable model and model year Repair Manual:

- 2017 2019 Highlander HV: Engine/Hybrid System – Ignition Coil and Spark Plug – "2GR-FXS (Engine Control): Ignition Coil and Spark Plug: Installation"
- 7. Start the engine and test-drive the vehicle to confirm proper operation.