

Entune Audio Head Unit Software Update (Denso-Ten)

Service Category Audio/Visual/Telematics

Section Navigation/Multi Info Display

Market USA

Toyota Supports
 ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2020	Tundra	

Introduction

Some 2020 model year Tundra vehicles equipped with Entune™ 3.0 Audio Plus (version 1186) or earlier may exhibit one or more of the following conditions:

- WiFi intermittently inoperative
- DTC B15DB present
- Changing the Auto Relock Timer setting also changes the Remote 2-Press unlock setting

A software update is now available to address these conditions. Follow the Software Update Procedure in this bulletin to update the software.

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
EL1916	Software Update	0.3	86140-0C350	87	74

APPLICABLE WARRANTY

- This repair is covered under the Toyota Basic Warranty. This warranty is in effect for 36 months or 36,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Entune Audio Head Unit Software Update (Denso-Ten)

Software Update Information

MODEL	HEAD UNIT	SOFTWARE UPDATE FILE
Tundra	Entune™ 3.0 Audio Plus	17TDT1NA-CA31_1210.kwi

MULTIMEDIA SOFTWARE FILE DOWNLOAD

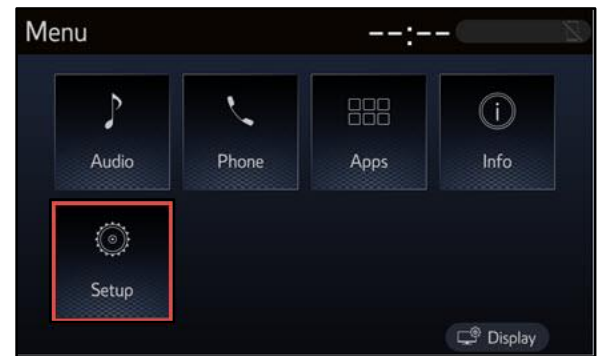
The multimedia software update file may be downloaded directly from this Service Bulletin by clicking on the file name in the table above. Once downloaded, the file may be extracted (unzipped) from the zip file and saved to a blank USB flash drive.

For USB flash drive requirements and download instructions, refer to *TIS – Diagnostics – Reprogramming – Reference Documents – [Multimedia Software Download Instructions](#)*.

Software Update Procedure

1. Turn ON the ignition.
2. Press the Menu button on the radio faceplate, then select Setup.

Figure 1.



3. Select General on the Setup screen.

Figure 2.

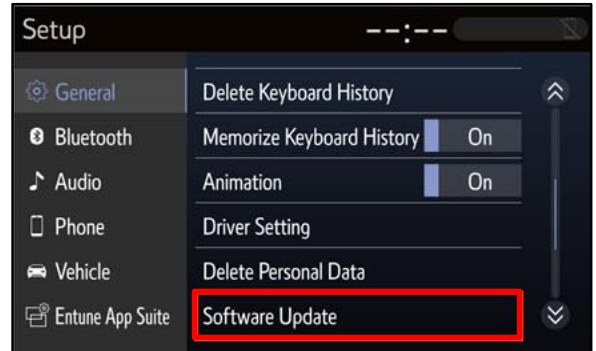


Entune Audio Head Unit Software Update (Denso-Ten)

Software Update Procedure (continued)

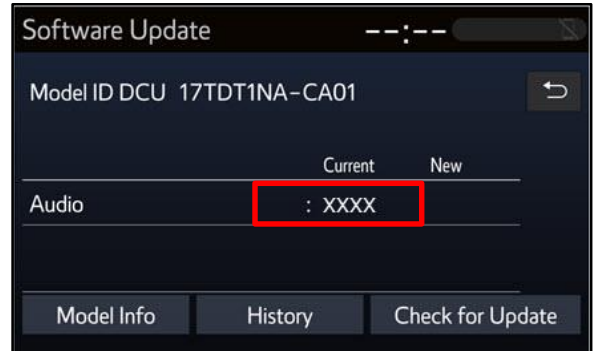
4. Scroll down and select Software Update.

Figure 3.



5. Verify that the software version is the same or earlier than indicated in the Introduction.

Figure 4.



6. If the software needs to be updated, download the software from the Software Update Information section onto an empty USB flash drive.

NOTE

If the vehicle has been turned OFF, repeat steps 1 – 5 to re-enter the Software Update screen.

7. Insert the prepared USB flash drive into the vehicle's USB port.
8. Verify that the NEW software is up to date on the Software Update screen.

Table 1. Software Version Information

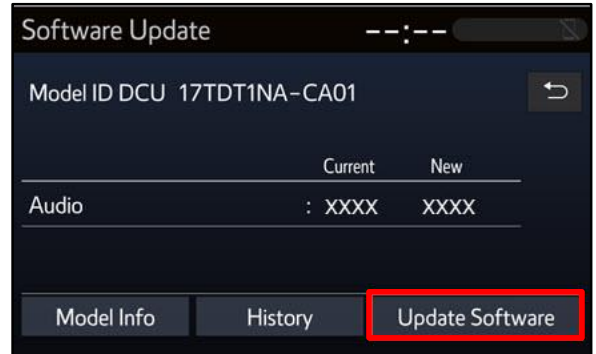
TYPE	ENTUNE™ 3.0 AUDIO PLUS	
	CURRENT	NEW
Audio	1186	1210

Entune Audio Head Unit Software Update (Denso-Ten)

Software Update Procedure (continued)

9. Select the Update Software button in the lower right-hand corner.

Figure 5.



10. Select OK on the Software Update Detail screen.

Figure 6.



11. Select Agree on the Terms of Service screen.

Figure 7.

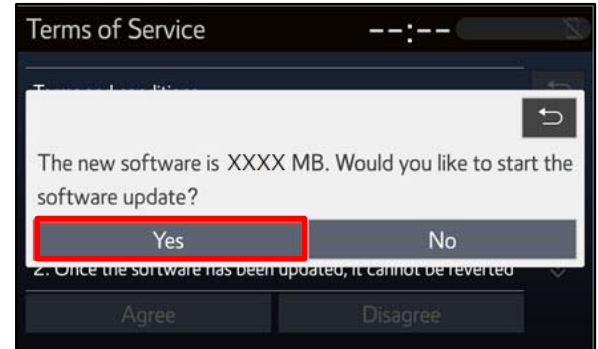


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Software Update Procedure (continued)

12. Select Yes on the “Would you like to start the software update?” pop-up.

Figure 8.



13. Once the head unit begins installation, the update will take approximately 10 minutes.

NOTE

- Do NOT turn OFF the ignition or ACC BEFORE the software is ready for updating.
- Do NOT remove the USB flash drive until instructed in step 17.

Figure 9.



14. When the “The software is ready for updating” screen appears, turn OFF the ignition.

Figure 10.



Entune Audio Head Unit Software Update (Denso-Ten)

Software Update Procedure (continued)

15. Turn the ignition ON to complete the software update.
16. AFTER turning the ignition ON, the Software Update screen will appear. Do NOT turn OFF the ignition or remove the USB flash drive. The head unit will reboot during this time.
17. Once the software update is complete and the Home screen appears, remove the USB flash drive.
18. Perform steps 3 – 6 to verify the software version matches the current software version information table below.

Figure 11.



Figure 12.

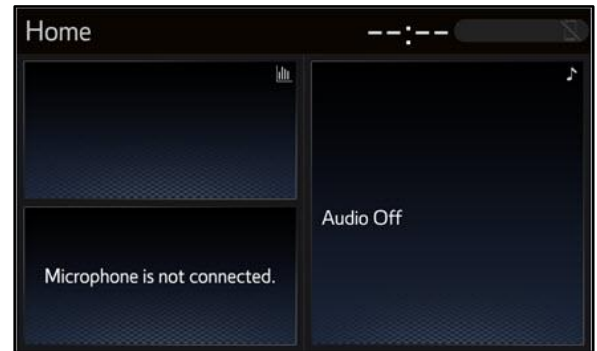


Figure 13.

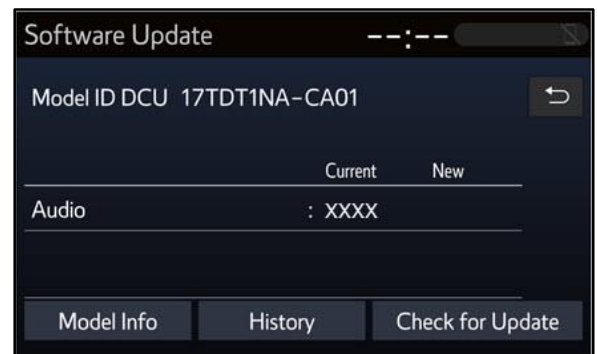


Table 2. Software Version Information

TYPE	ENTUNE™ 3.0 AUDIO PLUS	
	CURRENT	NEW
Audio	1210	–