



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

NO: D-19-23

DATE: October 31, 2019

SUBJECT: Small Leak Verification Test
Claim Requirements

FOR: All U.S. Dealers
All U.S. Business Centers

PURPOSE:

To announce a policy that the wiTECH Small Leak Verification Test (SLVT) is required for warranty reimbursement when diagnosing and repairing DTC P0456 on applicable vehicles.

In reviewing claims for Evaporative System Small Leak concerns, dealerships that use the proper diagnostic and repair verification tests have shown an increase in Fixed First Visit (FFV) for this repair compared to dealers who are not following the established procedure. Running this test will make sure the repair is robust and the condition that caused the leak has been repaired.

FCA is requiring the test to be run when diagnosing and repairing DTC P0456 for all applicable vehicles. The SLVT must be run both before and after diagnosis and repair for a vehicle that is exhibiting DTC P0456.

TIMING:

Effective immediately

ACTION:

For any vehicle that has a DTC P0456 and the wiTECH SLVT is available, the SLVT must be run both before **and** after diagnosis and repair to be eligible for warranty reimbursement. Any warranty repair or diagnosis that is performed without a before and after SLVT will be subject to chargeback. **There are no additional claim requirements for this change (i.e. attachments).** FCA will monitor SLVT usage through wiTECH data to enforce the policy.

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

