



WARRANTY BULLETIN

TO: Dealer Principal, Service Manager,
Service Advisor and Warranty Claims
Administrator

NO: D-19-22

DATE: October 16, 2019

SUBJECT: 2020 RAM 1500 (DT) 3.0L Diesel
Gen III Oil Filter Correct Part Usage

FOR: All U.S. Dealers
All U.S. Business Centers

PURPOSE:

To announce that a **new oil filter** has been released with the launch of the 2020 RAM 1500 (DT) 3.0L Diesel Gen III engine and it is critical that the correct part number is used during service.

TIMING:

Effective immediately

ACTION:

The 2020 DT 3.0L Diesel Gen III engine uses a different oil filter design from previous generations of the 3.0L diesel engine. You **MUST** use the correct oil filter for the Gen III engine to prevent potential engine damage. If engine damage occurs as a result of an incorrect oil filter installation, the repairs will be the sole responsibility of the installing dealership. Proper part number and part usage is defined in Star Parts and must be referenced when servicing these vehicles.

ADDITIONAL INFORMATION:

This information was included in the September 2019 Master Tech available in FCA Performance Institute. Please review the Master Tech course for additional details. You may also reference Information Only Service Bulletin 09-003-19 on this subject matter.

Please ensure all affected dealership personnel are aware of this bulletin.

WARRANTY OPERATIONS

FCA US LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT.

