

GPOP - Issue Review System

Part Number: 05091051A\$, 05091054A\$, 5PE21MXHA\$, 68164637A\$, 68164641A\$,
68190240A\$, 68190242A\$, 68190256A\$, 68190260A\$, 68211955A\$, 68211959A\$,
68224525A\$, 68224531A\$, 68234477A\$, 68239115A\$, 68239117A\$, 68257281A\$,
68257282A\$, 68270670A\$, 68270672A\$, 68270680A\$, 68270682A\$, 68271061A\$,
68271062A\$, 68295742A\$, 68308913A\$, 68312540A\$, 68312543A\$, 68323691A\$,
68323694A\$, 6DB98MXHA\$, 6KG63MXHA\$, 6FM13MXHA\$

Part Description: RADIO, MULTI Media

Issue Description: For RA3 and RA4 8.4" radio concern of reoccurring update request pop-up on each key cycle after a radio FOTA (Firmware Update Over the Air) has been completed, please DO NOT replace the radio.

To recover the radio, 12v power needs to be disconnect from the radio to clear radio memory either by removal of the radio fuse or preforming a battery disconnect.

Note: Fuse removal is the preferred method. The radio needs to be disconnected from power long enough to clear memory and discharge the Capacitance within the radio.

Please refer to the latest in diagnostics for further information.

~ _____ ~
Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.
