

**91-19-02TT - The Location and Direction from Car Net® (Point of Interest) May Not Be Exact****Release date: 11/08/2019****ATTENTION:****THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.****TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.****Applicable Vehicles**

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Passat, CC, Eos, Beetle, Beetle Convertible, Golf, Golf Sportwagen, GTI, Golf R, Tiguan, Atlas, Tiguan LWB	2014 - 2019	All	All	All	All

**Revision Table**

Instance Number	Published Date	Version Number	Reason For Update
2057485/1	11/8/19	91-19-02TT	Original publication.

## Technical Background

When using Car Net® for navigation and Car Net provides the address (point of interest) to the vehicle's navigation unit, the direction maybe off or it may not show the exact location. This is normal operation. Car Net work's from longitude and lateral lines. The Navigation unit in the vehicle works off GPS (Global Positioning) signals. This can be the source of the discrepancy.

## Service

Check the vehicles navigation, if it finds the correct location the vehicle is working correctly.

## Additional Information

© 2019 Volkswagen Group of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.