



VOLKSWAGEN DEALER COMMUNICATION – USA ONLY

Service Action 92D9 – Reactivation of Service Action 92D9 Code Visibility

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Consultant	
Date:	November 07, 2019		
Issue:	Effective today, Service Action 92D9 has been reactivated and the code is again visible to dealers. Repairs under this action can be resumed.		

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.