



Service Bulletin

Bulletin No.: 19-NA-185

Date: October, 2019

TECHNICAL

Subject: Steering Wheel Shimmy/Shaking

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Malibu	2016	2020			All	All

Involved Region or Country	United States, Canada, Mexico, Israel, Palestine
Condition	Some customers may comment that if they release their hands from the steering wheel at around 61-64 km/h (38-40 mph), a shimmy/shaking can occur.
Cause	Engineering is aware of the issue and is currently working on a solution.
Correction	Explain to the customer that they should have at least one hand on the steering wheel at all times.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8080538*	Vehicle Test Drive and Validation of Steering Wheel Shimmy/Shake	0.3 hr
*This is a unique Labor Operation for bulletin use only.		

Version	2
Modified	Released August 20, 2019 October 14, 2019 – Updated the Involved Region or Country, Cause, Correction sections and added Warranty Information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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