



# Service Bulletin

Bulletin No.: 18-NA-359

Date: October, 2019

## INFORMATION

**Subject:** Information on Flashing "D" in PRNDL and/or Transmission Slip/Flare on 1-2 Upshift with Zero to Very Light Throttle Input

**This bulletin replaces PIP5611. Please discard PIP5611.**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission: (Automatic)
		from	to	from	to		
Buick	Enclave	2018	2020				9T60 (RPO M3G) or 9T65 (RPO M3W)
	LaCrosse		2019				
Cadillac	XT4	2019	2020				9T50 (RPO M3H)
	XT5	2020					9T50 (RPO M3H) or eta (RPO M3U)
	XT6						
GMC	Acadia	2018					
	Terrain						

<b>Involved Region or Country</b>	United States, Canada, Mexico, Middle East, Israel, Europe, Russia, Japan, South Korea
<b>Condition</b>	Some customers may comment that the Driver Information Center (DIC) may intermittently flash the "D" in the PRNDL and/or a transmission flare/slip 1-2 shift at zero to very light throttle.
<b>Information</b>	<p>During a zero to very light throttle 1-2 shift, the transmission performs a Neutral shift to aid in release of the selectable one-way clutch. The DIC display will momentarily change the "D" display to a Shift in Progress display ("D" with a white boxed background), resulting in the flashing "D." During this shift event, the scanned power flow state will momentarily indicate Neutral.</p> <p><b>Note:</b> Any time Drive is being commanded and the engaged power flow state does not indicate Drive, then the ETRS range master will send "shift in progress" to the IPC.</p> <p>This is a normal operating condition. No repairs are recommended for this concern. This condition does not affect transmission durability.</p>

### Parts Information

No parts are required for this repair.

<b>Version</b>	2
<b>Modified</b>	Released November 29, 2018 October 21, 2019 – Added the 2020 Model Year, added the Acadia, XT5 and XT6 models and updated the Involved Region or Country section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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