



Warranty Field Campaign

Campaign Number: c2135	Revision: A	Released Date: 08-Oct-2019
ISL9 CM2350 L101 MY13-14 VGT Actuator Recall Campaign for Fire Truck Applications		Expiration Date (U.S. and Canada): 14-Jun-2024
		Expiration Date (International): 14-Jun-2024

Attention

- U.S. / Canadian Dealers
- U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace C2135, dated 13-Jun-2019. This revision is to:

- 1. Update the expiration date to: 14-Jun-2024, and**
- 2. add a note to the description, and**
- 3. update the material disposition.**

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This Campaign is being issued to address Variable Geometry Turbocharger Actuator failures on certain ISL9 CM2350 L101 engines in Pierce Fire Truck applications. This document authorizes certified repair locations to replace the Variable Geometry Turbocharger Actuator and to install the appropriate vent lines.

Note : This field action also allows retroactive coverage of repairs, including customer billable repairs, completed by Cummins authorized repair locations prior to the release date of this field action. Previous repairs may be eligible for reimbursement of **ONLY** the work defined in this publication. Service Providers should have invoice documentation of original repair ready for support of the retroactive claim. All Service Providers attempting to file claims for retroactive repairs should reference Warranty Memo 1825 for instructions.

Note : Retroactive Coverage has an expiration date. Retroactive claims will **NOT** be accepted AFTER 13 June 2020.

Note : If original repair was **not** completed by Cummins authorized repair location, the labor amount is **not** reimbursable. **ONLY** parts will be reimbursed.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show as OPEN on QuickServe® Online for this field action.

Note : The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

1. Replace the Variable Geometry Turbocharger Actuator using service procedure 010-034 in Cummins Service Manual 4310787 for ISL9 CM2350 L101 engines.
2. Install the appropriate Coolant Vent Lines using Service Procedure 008-017 in Cummins Service Manual 4310787 for ISL9 CM2350 L101 engines. Reference Cummins TSB190042 for further information.

Material Disposition

Where applicable, items removed should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

Reimbursements

Parts

The following parts are covered under this field action:

Part Number	Quantity	Description
531112600	2	WASHER,SEALING (OPTIONAL)
547315700	1	KIT, VENT LINE UPFIT
549604500RX	1	KIT,ACTUATOR (WITH COLLANT PORT)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	

SRT Code	Description	Time (hrs)
08-024	Coolant Vent Hoses - Remove and Install, (With EGR) (OPTIONAL)	
10-021	Actuator - Variable Geometry Turbocharger Electric - Remove and Install (OPTIONAL)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Please consolidate all consumables and claim them as one line item in Other Claimables titled "CAMPAIGN SUPPLIES". Please include brief summaries on the details of items claimed.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WTHACF

Attachments



Click here to see c2135_esn-list.xls

(/service/english/attachments/c2135_esn-list.xls)

Engine Family	Fuel System
Design Application	Market Application
Automotive	Bus

Document History

Date	Details
	Document created 13-Jun-2019
	Add a note to the description 08-Oct-2019 Update the expiration date to: 14-Jun-2024 Update the material disposition.

Last Modified: 08-Oct-2019
