

# Service Alert

Mazda North American Operations  
Irvine, CA 92618-2922



<b>Subject:</b> <b>BUTTON CELL BATTERY SIZE FOR NEW REMOTE TRANSMITTER DIFFERENT THAN PREVIOUS REMOTE TRANSMITTER</b>	<b>Service Alert No.:</b> SA-046/19
	<b>Last Issued:</b> 11/05/2019

## APPLICABLE MODEL(S)/VINS



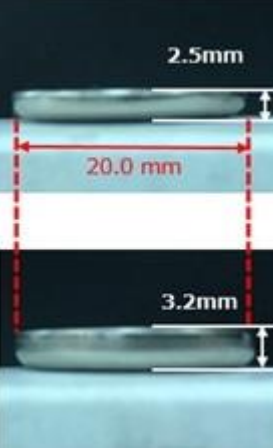


2019-2020 Mazda3	2020 CX-5	2020 CX-30
2020 Mazda6	2020 CX-9	2020 MX-5

## DESCRIPTION

On the 2019 Mazda3 (BP) and all 2020 Mazda vehicles (except CX-3), the CR2032 button cell battery is required for the new type remote transmitter. If it is mistakenly replaced with the conventional CR2025 used in the previous type remote transmitter, it may cause a malfunction.

Verify the button cell battery type before replacing it.

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

Remote Transmitter	Button Cell Battery		Type	Size	Capacity
<p>Previous Type</p> 			CR2025	D 20.0 x 2.5 mm	160 mAh
<p>New Type</p> 			CR2032	D 20.0 x 3.2 mm	225 mAh

**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.