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Sent on	11	14	2019	Expires on	11	26	2019
From	Parts and Service Division						
Subject	Request for Info: 2014-2016 MDX Instrument Panel Bracket Inspection						

PRIORITY/ACTION REQUIRED

To: All Acura Service Managers/Consultants
From: Technical Research & Support Group
RE: Request for Info: 2014-2016 MDX Instrument Panel Bracket Inspection

This message is solely directed to Acura dealership personnel; please handle accordingly.
Print this i/N message and provide a copy to the Shop Foreman and all Service Consultants.

Background

American Honda Motor Co., Inc. (AHM) is requesting instrument panel bracket inspections of ALL 2014-2016 MDXs that fit the criteria listed below.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. The vehicle has been driven for the past 2 winters (2017-2018 & 2018-2019)
2. The vehicle has not been involved in a front collision.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.