



SIB 51 33 19

2019-10-30

SERVICE ACTION: INSPECT REAR WINDOW

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

E-Series	Model Description	Production Date
I01	i3	8/2019

AFFECTED VEHICLES

There are only 4 (four) vehicles which require this Service Action to be completed. The Service Action will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION



The rear window may be improperly bonded in the area shown above (red arrow), which could allow water to enter the luggage compartment.

CAUSE

During production, a small section of the adhesive for the rear window may have been fully bonded.

CORRECTION

Inspect the bonding of the rear window glass. Reseal if necessary.

PROCEDURE

1. Tape a piece of standard paper to the inner surface of the rear window as shown.



- Tape the paper at the top edge, to allow the bottom of the paper to move freely



2. From the outside of the vehicle, use a compressed air blow gun to blow air along the outside edge of the rear window (at the bottom gap) in the area shown.

Watch the paper closely for signs of movement caused by air entering into the vehicle.

3. Did the paper move, indicating an air leak into the vehicle through the rear window?

- Yes: Continue to step 4.**
- No: No further correction required.**

4. Remove, reseal, and reinstall the rear window following repair instructions **REP 51 31 200 “Removing and installing rear window”**.

PARTS INFORMATION

Parts not required for all vehicles. Only vehicles which fail the inspection procedure require parts.

Part Number:	Description:	Quantity:
83 19 2 289 180	Windscreen repair kit	1
51 31 2 996 980	Buffer	4

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	0051750400	I01 Check the rear window for tightness and rework if necessary	
Work Pkg	Labor Operation	Description	Labor Allowance
# 1	00 68 646	Checking the rear window for leak-tightness (Plus work)	3 FRU
Or:			
# 2	00 68 647	Checking the rear window for leak-tightness and re-bonding the rear window (Plus work)	21 FRU

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and in the claim comments (For example: B51 33 19 WP 1), unless otherwise required by State law.

And, as applicable:

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Service Action repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI B01 29 16 for additional information.