* * TECHNICAL INFORMATION NOTICE * *

DATE: October 14, 2019

TO: Mitsubishi Motors US & Puerto Rico Dealer Service and Parts Managers

RE: Temporary Process Revision for 2020 Outlander Sport Tailgate Strut Popping

Noise TSB

TIN NO. TIN-19-42A-001

AFFECTED VEHICLES: 2020 Outlander Sport

PURPOSE

Effective on your next transport or delivery of new 2020 MY Outlander Sport vehicles, it is no longer necessary to complete bracket adjustment for the tailgate strut popping noise, and/or to check for the grease pen mark on the brackets.

All units in future shipments to dealers will have been countermeasured at the POE or at the manufacturing plant.

Nevertheless, when completing PDI on any new 2020 MY Outlander Sport, listen for any popping noise when opening or closing the tailgate. If you encounter a vehicle that exhibits the noise, please contact Techline at

MMNA will be revising TSB-19-42A-008 in the near future to reflect the latest information.

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