

GROUP	NUMBER		
INTERIOR	19-BD-004H-1		
DATE	MODEL(S)		
OCTOBER 2019	Genesis (DH)		

SUBJECT: SEAT BACKBOARD CLIP REPLACEMENT

This TSB supersedes TSB#19-BD-004H to modify the causal parts in the Warranty Information.

Description: Certain 2015-2016 Genesis (DH) vehicles may have a condition where the seat backboard comes loose. This bulletin describes the procedure to replace the seat backboard clip.



Applicable Vehicles: 2015MY-2016MY Genesis (DH)

Parts Information:

PART NAME	PART NUMBER	QTY
CLIP ASSEMBLY	88399-B1000FFF	1

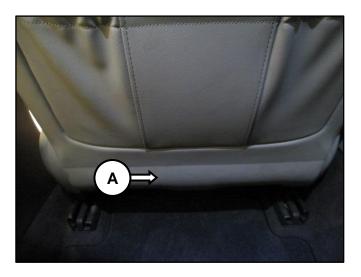
Warranty Information:

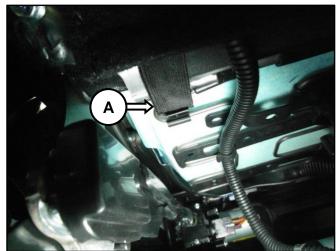
MODEL	OP CODE	OPERATION	OP TIME	CAUSAL PARTS	NATURE CODE	CAUSE CODE
Genesis	88399F00	SEAT BACKBOARD MOUNTING CLIP REPLACEMENT (1~2EA)	0.3	88380-B1000-*** 88380-B1100-***	I86	ZZ6
(DH)	88399F01	SEAT BACKBOARD MOUNTING CLIP REPLACEMENT (3~4EA)	0.5			

Note: *** = include color designation to part number when submitting claim.

Service Procedure:

1. Remove the protector (A) bottom straps located under the seat.





TSB #: 19-BD-004H-1 Page 2 of 6

SUBJECT:

SEAT BACKBOARD CLIP REPLACEMENT

2. Place both hands at the bottom of seat backboard (B) and lift to remove from the seat assembly.

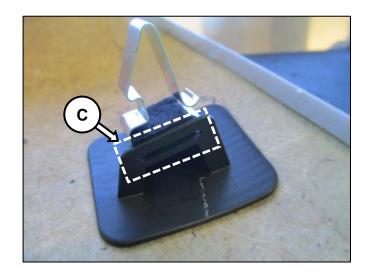




When removing, ensure not to damage bottom seat back retention hooks.



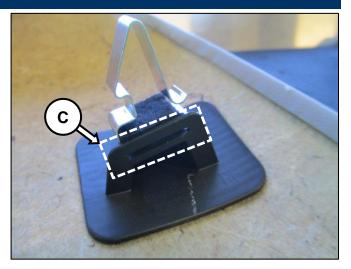
3. Lay the seat backboard on a clean workbench and inspect base clips (C).



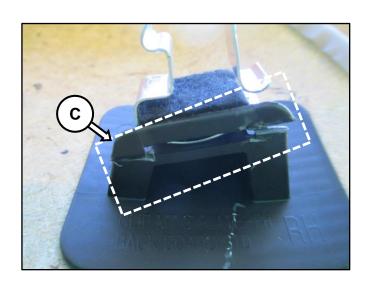
TSB #: 19-BD-004H-1 Page 3 of 6

SEAT BACKBOARD CLIP REPLACEMENT

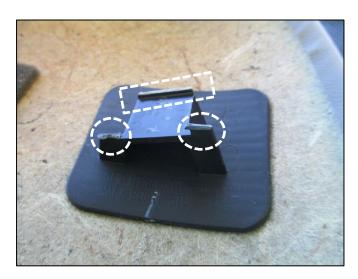
Base clip (C) appears normal.



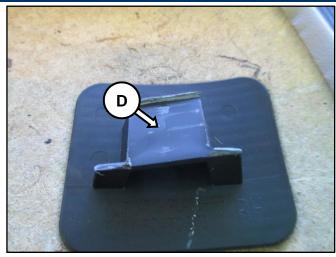
Base clip (C) is broken.



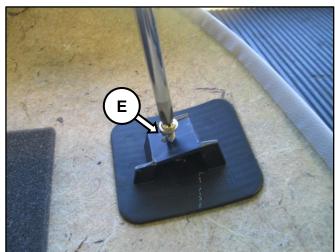
4. Remove broken base clip (C) and remove excess plastic to ensure base (D) is flat.



TSB #: 19-BD-004H-1 Page 4 of 6



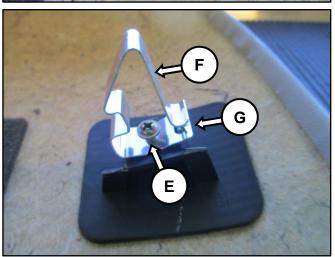
5. Tighten supplied screw (E) to half screw length in the center of the base.



6. Assemble screw (E) into the supplied new clip (F) and fully tighten to base.

NOTICE

Ensure opening (G) of clip is facing upward.



TSB #: 19-BD-004H-1 Page 5 of 6

SEAT BACKBOARD CLIP REPLACEMENT

7. Reinstall seat backboard to seat assembly and reattach the protector straps.



TSB #: 19-BD-004H-1 Page 6 of 6