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This notice applies to your vehicle. See SIL for specific unit identification.

October 17, 2019

Dear Altec Owner,

Altec Industries, Inc. has developed a product improvement which relates to certain HLIW-T Washer Units built from 2013 through 2019.

Refer to SIL 738 for items covered under the warranty policy. Altec will supply necessary parts to correct this condition.

In order to determine if your unit is affected by SIL 738, compare the serial number of your unit with the list of affected units as described on the SIL. The product improvement can be performed by the customer or you may contact Altec at 1-877-GO-ALTEC (1-877-462-5832) for further assistance.

At any time, you may contact Altec at 1-877 GO ALTEC (1-877-462-5832) with your unit's serial number to determine if there are any other outstanding notices.

If you have sold or retired the unit please call Altec at 1-877-GO-ALTEC (1-877-462-5832) so the records may be changed.

We regret this inconvenience; however we are taking this action in the interest of your safety and continued satisfaction with Altec products.

Thank you for your immediate attention on this important matter.

Service Information Letter

October 17, 2019

Units Affected: HLIW-T Washer units built from 2013 through 2019 (see attached list)

Addition of Warning Placard

Altec is committed to providing our customers reliable products from initial delivery throughout the useful life of the machine.

The HLIW-T tank lid should be open to fill the tank. If the tank lid is left closed while filling, pressure can build up in the tank forcing the lid to swing open possibly causing personal injury.

Altec is providing two English placards warning of the pressurized lid condition. Place the placard on the lid in the locations shown on Figure 1.

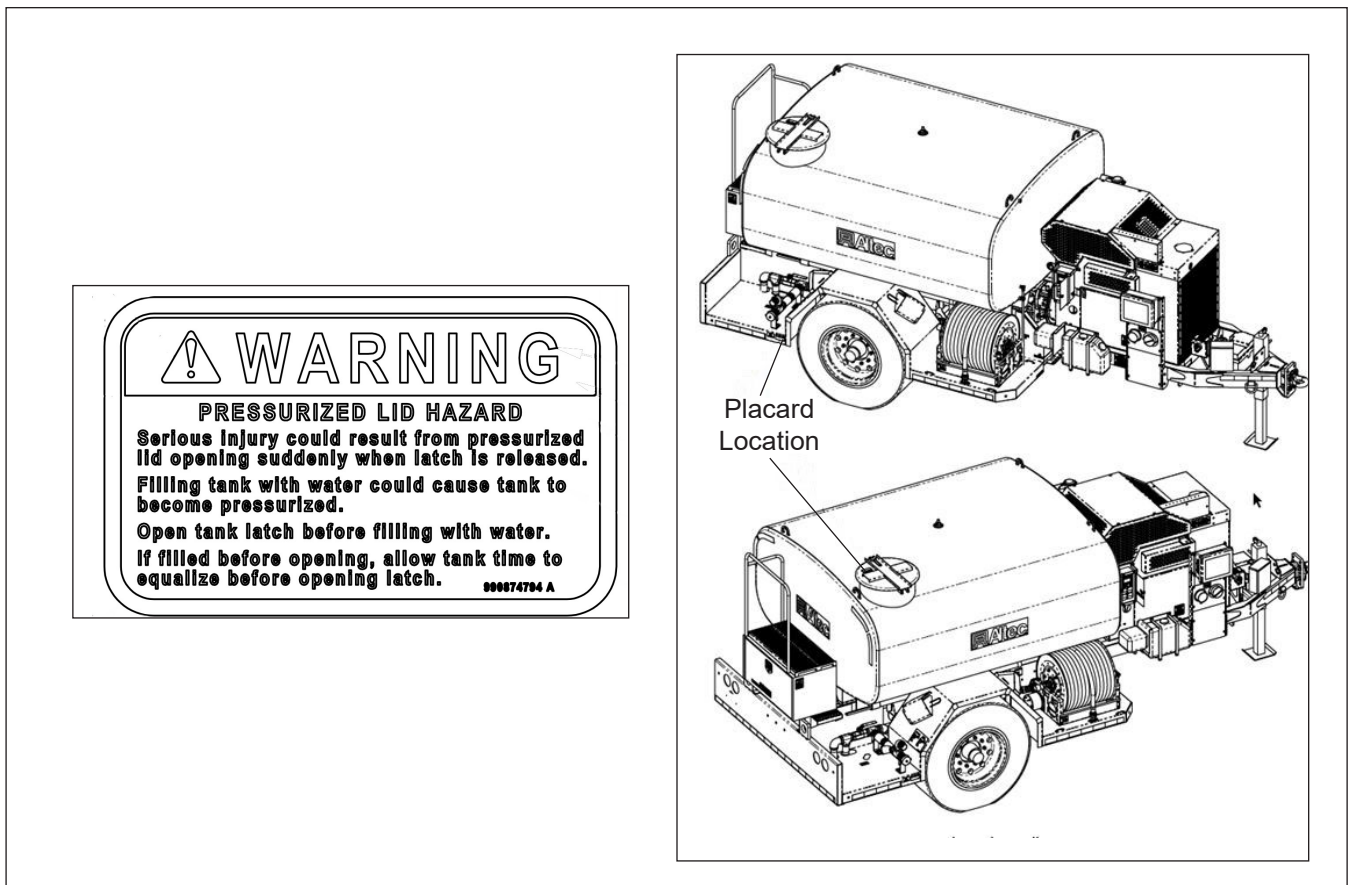


Figure 1 — Placard and Locations

If additional English placards or if Spanish placards are required, order the kit for the specific language listed below.

990882909	English Placard Kit
990882910	Spanish Placard Kit

This repair is covered under the Altec Warranty Policy and can be performed by Altec, the customer, or the customer's warranty provider. Altec will perform the repair for free at an Altec facility. If the customer, or the customer's warranty provider performs the repair, a warranty claim must be submitted to be reimbursed for the cost of the parts additional to those sent with the SIL. There is no warranty reimbursement for the labor to perform this repair. Call 1-877-GO ALTEC (1-877-462-5832) to schedule the work to be done by an Altec service technician. Customers are responsible for the travel costs of an Altec Mobile Service technician if the technician performs