

NON COMPLIANCE RECALL

Volvo Trucks North America

Greensboro, NC USA

VOLVO

Date	Number	Release	Page
10.2019	EC0022B	01	1(5)

**SCR, Label Only - 1 box
VN, VHD**

NON COMPLIANCE RECALL INFORMATION

(October 2019)

Volvo has determined that certain model year 2017-2018 D11 model engines may be equipped with an improperly functioning SCR (Selective Catalytic Reduction) system due to Low NOx Conversion Efficiency DTC (Diagnostic Trouble Code), which may cause a loss of catalyst performance that violates Federal and California standards and regulations. The root cause is that water is chemically bonding and deactivating the catalyst during extended low temperature operation followed by high temperature operation.

It has been identified that trucks in this recall have previously replaced the SCR System under warranty with one containing an improved hybrid catalyst. To document the SCR replacement and to maintain compliance with regulations, a Campaign Completion Label and a Vehicle Emission Recall/Proof of Correction Certificate (US-CAN) is required to be issued to the vehicle.

VEHICLES AFFECTED

Certain Volvo North America vehicles manufactured between January 19th, 2017 and July 23th, 2018.

VEHICLE QUANTITY

There are 28 vehicles affected by this recall (25 U.S., 3 Canada).

Vehicle Emissions Recall - Proof of Correction											
License Number	Make	Year Model	Year Model	Vehicle Identification Number							
				<div style="border: 1px solid black; display: inline-block; width: 100%; height: 20px; position: relative;"> <div style="position: absolute; top: -1px; left: -1px; right: -1px; bottom: -1px; border: 1px solid black;"></div> </div>							
Manufacturer:				Recall Number:							
<p>The above described vehicle has been repaired, modified to address the Emissions Related Recall that is listed above.</p>											
Dealer's				Address, City, State							
Dealer's Authorized Signature											
X_____											
Return this certificate to DMV only when required - otherwise retain for your records.											

REIMBURSEMENT

This repair is covered by an authorized Safety recall campaign. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
Primary Labor Code: Recall Completion Certification	1900-06-09-01 0.2 hrs
Causal Part	21970118
Authorization Number	M0074

Note: Dealers are to perform Safety Recall Campaigns on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.

Return this certificate to DMV only when required - otherwise retain for your records.