



Preliminary Information

PIT5604B Diagnostic Tip - Liftglass inoperative

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Tahoe	2015 - 2020	All	All	All	All
Cadillac	Escalade	2015 - 2020	All	All	All	All
GMC	Yukon	2015 - 2020	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment that the liftglass will not open using key fob. The liftglass will operate with the button on the liftgate if the passive key fob is within range. Liftgate operation is not affected.
Cause	Valet Mode may be enabled

Correction:

Verify customer does not have Valet Mode enabled, if so have customer unlock or provide valet code to unlock and retest. If liftglass operation is restored, valet mode caused the liftglass to be disabled. If liftglass operation is not restored, follow appropriate diagnostics in Service Information.

Version History

Version	3
Modified	12/15/2017 - Created on 10/01/2018 - Updated model year 10/15/2019 - Added 2020 Model Year

