



Bulletin No.: PIT5657B  
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## Preliminary Information

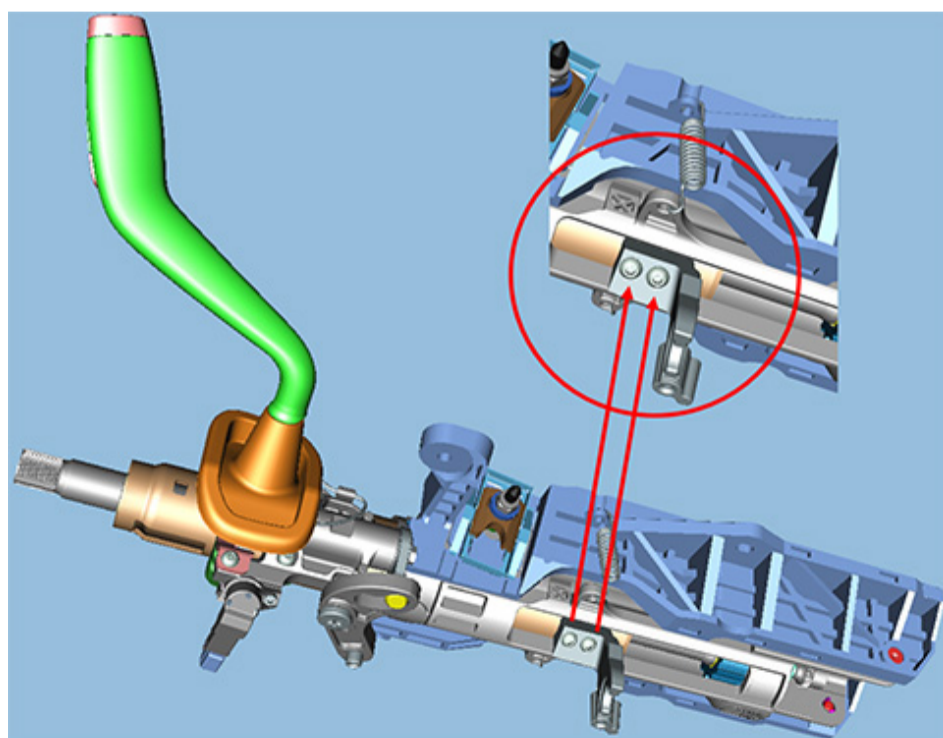
### PIT5657B Loose Shifter Lever / Poor Shift Actuation from Shift Lever / Shift to Park Message / Dead Battery

Product Investigation Review Required

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
Chevrolet	Silverado	2020	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All
GMC	Sierra	2020	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment of a loose shifter lever, poor shift actuation from the shift handle, and/or unable to shift to park. If the shifter will not go into park, the ignition will not turn off completely, which could cause a dead battery. Also, a "Shift to Park" message will be displayed on the DIC.
Cause	This concern could be caused by the shift cable bracket attaching bolts being loose, see picture below.



#### Correction:

**Note:** Do NOT tighten these bolts, they are not serviceable.

Inspect the shift cable bracket attaching bolts for being loose. If the bolts are found to be loose, replace the steering column assembly. Do NOT tighten or replace these bolts, they are not serviceable.

If the bolts/bracket are not found to be loose, refer to High Shift Effort in SI to continue diagnosing root cause

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
7441760	Steering Column Replacement	Use Published Time

### Version History

Version	3
Modified	02/26/2019 - Created on 03/07/2019 - Updated the title and condition sections 10/15/2019 - To update the model year and Correction sections



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