



## Preliminary Information

### PIP5608C TCC Shudder Surge Fishbite Chuggle

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2019 - 2020	ALL	ALL	LFY	M3W
Cadillac	XT5	2020	ALL	ALL	ALL	M3G M3W
Cadillac	XT6	2020	ALL	ALL	ALL	M3G M3W
Chevrolet	Blazer	2019 - 2020	ALL	ALL	LGX	M3V
Chevrolet	Traverse	2019 - 2020	ALL	ALL	LFY	M3V
GMC	Acadia	2020	ALL	ALL	ALL	M3G M3V M3W

Involved Region or Country	North America and NA Export
Condition	TCC shudder at low speeds. This condition may be caused by possible torque converter clutch (TCC) shudder on re-apply after a shift.
Cause	Transmission fluid may have excessive assembly lube installed.

#### Correction:

If confirmed to be a TCC shudder while monitoring TCC slip speed during the concern, or the concern goes away when TCC is commanded on with the scan tool, and the concern is present at 64 km/h (40 mp/h) or below during the gear shift, drain and refill the transmission using DEXRON VI as per SI.

A minimum of 200 miles (322 km) needs to be driven after the drain and fill to confirm the repair.

**Note :** Engineering continues to review this concern and this P/I will be updated or advanced to a TSB, if needed.

#### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
<b>8480708</b>	Transmission Fluid Drain And Fill To Correct Shudder	Use Actual Clock Time
*This is a unique Labor Operation for Bulletin use only.		

#### Additional SI Keywords

slip, slipped, slipping,

#### Version History

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Version	4
Modified	10/31/2018 - Created on. 12/17/2018 - Updated to add the 2019 Blazer and to correct engine RPO. 01/08/19 - Updated to correct engine RPO for the Enclave and the Traverse. 10/07/19 - Updated to add 2020 model year, and to add the XT5, XT6, and the Acadia.



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