



SERVICE BULLETIN

Classification:	Reference:	Date:
HA19-002	NTB19-080	October 24, 2019

2014-2020 ROGUE; NO AIR FLOW FROM VENTS DUE TO SNOW BUILD-UP

APPLIED VEHICLES: 2014-2020 Rogue (T32)
2017-2019 Rogue Hybrid (T32H)

APPLIED VIN: All Korean built Rogue vehicles
All USA built 2014-2019 Rogue vehicles built before
5N1(*)T2M(**)KC 801989
All Japan built 2015-2020 Rogue vehicles built before
JN8AT2MT(*)LW 011306 and JN8AT2M(**)LW 113006

APPLIED DATE: All Korean built Rogue vehicles
All USA built Rogue vehicles built before March 27, 2019
All Japan built Rogue vehicles built before August 26, 2019

IF YOU CONFIRM

Or the customer states there is no air flow from any of the HVAC vents

And

There is snow build-up in and around the blower motor air inlet, behind the cowl.

ACTION

1. Remove all snow, water, and debris from the blower motor inlet, cowl area, and where the blower motor mounts.
2. Clean or replace the blower motor as needed.
3. If the blower motor does not work on all speed settings, replace the variable blower control (fan resistor).
4. If not already equipped: Install the cowl and wiper pivot filters listed in **PARTS INFORMATION** on the last page of this bulletin.

IMPORTANT: The purpose of **ACTION** (above) is to give you a quick idea of the work you will be performing. You **MUST** closely follow the entire **SERVICE PROCEDURE** as it contains information that is essential to successfully completing this repair.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, **DO NOT** assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

Install Wiper Pivot Filters, Replace Cowl Top Cover (as needed)

1. Remove all snow, water, and any debris from the HVAC intake, cowl area, and where the blower motor mounts.
 - For removal of the cowl top cover and related parts, refer the Electronic Service Manual (ESM), section **BODY EXTERIOR, DOORS, ROOF & VEHICLE SECURITY – EXTERIOR – REMOVAL AND INSTALLATION – COWL TOP**.
2. Clean or replace the blower motor as needed.
3. If not already equipped: Install a wiper pivot filter on each wiper pivot (see Figure 1).
 - See **PARTS INFORMATION** on the last page of this bulletin.

NOTICE

Make sure to install both wiper pivot filters. If the wiper pivot filters are not installed, snow may enter the blower motor inlet and cause damage to the blower motor.

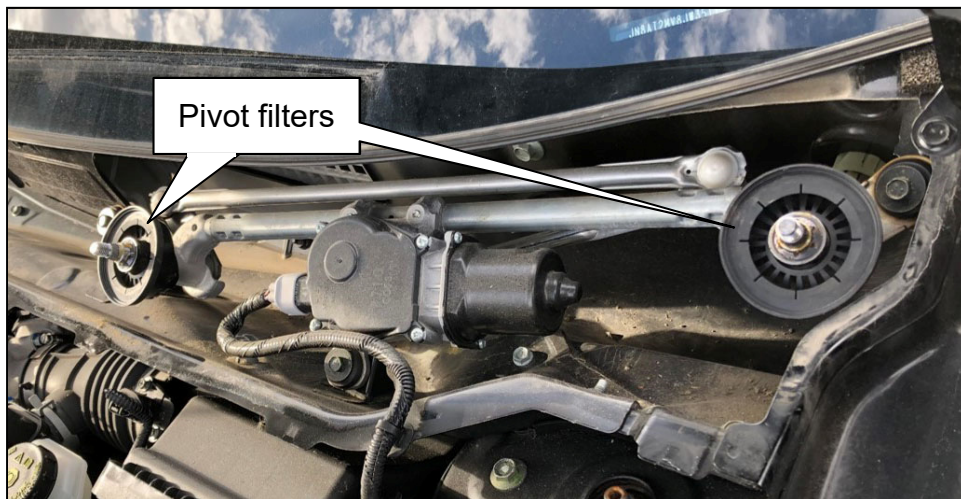


Figure 1

4. Reassemble the vehicle using the new cowl top cover listed in **PARTS INFORMATION**.

NOTICE

Make sure to install the new cowl top cover listed in **PARTS INFORMATION**. If the new cowl top cover is not installed, snow may continue to enter the blower motor inlet and cause damage to the blower motor.

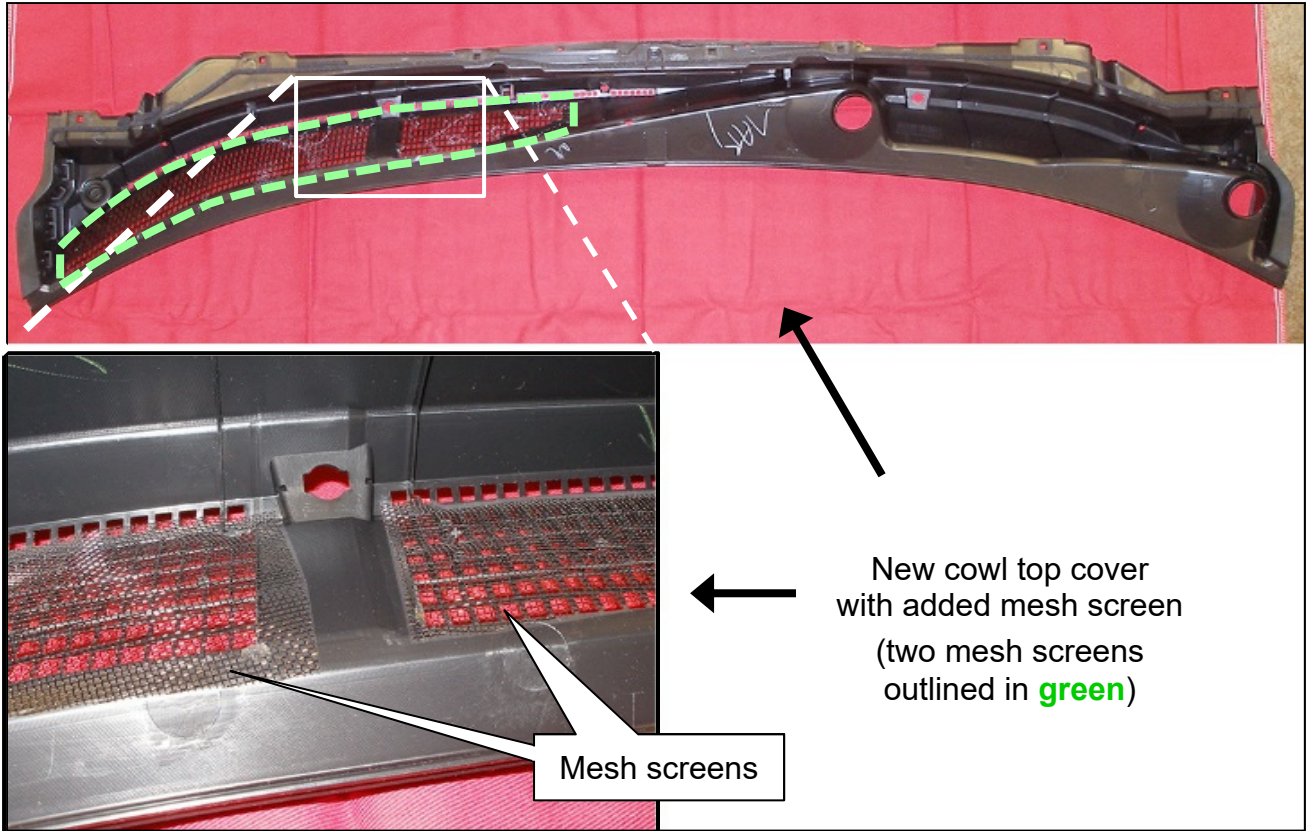


Figure 2

PARTS INFORMATION

DESCRIPTION	PART NUMBER	QUANTITY
COVER ASSY-COVER TOP	66862-4BA2A	1
COVER-WIPER PIVOT COVER (wiper pivot filter)	28857-9TG0A	2

CLAIMS INFORMATION

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace Top Cowl Panel	(1)	UE24AA	ZE	32	(2)

- (1) Reference the Electronic Parts Catalog and use the Top Grille Cowl (66862-*****) as the Primary Failed Part (PFP).
- (2) Reference the current Nissan Warranty Flat Rate Manual and use the indicated Flat Rate Time (FRT).

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
October 24, 2019	NTB19-080	Original bulletin published