



October 25, 2019

Product Change Notice - LCI pin boxes to be labeled with dot peen process

Dear Valued Customer:

Please be advised LCI changed the labeling of its raw pin boxes to an automated dot peen process (Fig. 2 and 3).

Currently, the pin box information is listed on a manually-applied sticker (Fig. 1), which can peel or fade. (Please note: Fig. 1 is an example of one of five stickers of the same basic design for pin box variations.)

With the new process, product information will be programmed into the dot peen machine per pin box part number prior to installation (Fig. 2). This automated process ensures the correct pin box is installed on the chassis and that the correct weight rating is listed.

Fig.1 Previous Label

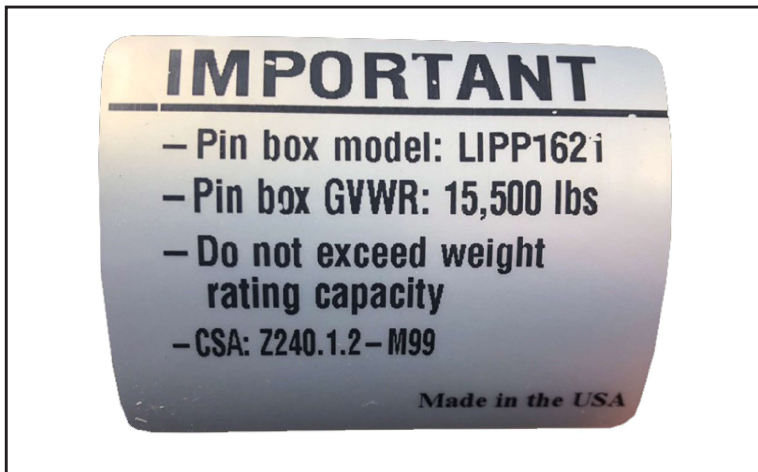


Fig.2 Dot Peen Before Powdercoating



Fig.3 Dot Peen After Powder Coating



The change affects raw pin boxes with the following part numbers:

- 119115 - Pinbox 1621 18K Hd Ext W/113589/113590 Side Plts
- 119119 - Pinbox 1621 15.5K Wldmt Ext Std W/Sd Plts
- 127026 - Pinbox 1621 15.5K Wldmt Ret Std W/Sd Plts
- 257619 - 1621 Extended
- 350082 - 1621 Hybrid Pinbox
- 119118 - Pinbox 1116 19K Wldmt Ext W/Sd Plts
- 127027 - Pinbox 1116 19K Wldmt Ret W/Sd Plts
- 119120 - Pinbox 1716 15.5K Assy Ext Std
- 132479 - Pinbox 1716 15.5K Assy Ret Std
- 138788 - Pinbox 1621 21K Shd Ret Std
- 719277 - Pinbox 2020 21K Wldmt Tapered Rhino

The new dot peen process does not affect other product labeling on the installed pin box, including logos, warnings and other information. There is no other change to fit, form, function or installation with the addition of the dot peen marking. There is no price change and no part number change. The change started on Oct. 17 and will take place on a running basis.

If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Brian Hess

VP of Innovation

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Frequently Asked Questions:

- 1. Will a new part number be required?** No, there is no new part number.
- 2. Does the price change for the item?** No, there is no price change.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the pin boxes are interchangeable.
- 4. Does the customer need to replace inventory?** No, the change started Oct. 17 and is taking place on a running basis.