

# Latest Vehicle Concern Fixes



Transfer Case Replacement	18-19MY Range Rover Velar and F PACE
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• The vehicle feels like one wheel is locked when turning.</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• The pinpoint tests in TOPlx identify replacement of the transfer case is required.</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• Perform repairs as necessary including obtaining authorization via FRED if required.</li><li>• Hold the original transfer case and a fluid sample for return.</li><li>• Raise an EPQR and include contact information (name, email address, and phone number) of someone at the retailer who can serve as the point of contact for the shipping company to collect the original part and fluid sample.</li></ul>	

