	GROUP BOD	MODEL 2020MY Telluride (ON)
	NUMBER 196	DATE October 2019
TECHNICAL SERVICE BULLETIN		
SUBJECT: SERVICE ACTION: 2ND ROW SEAT EASY ENTRY CABLE INSPECTION AND REPAIR (SA406)		

This bulletin provides information on how to inspect and repair the 2nd row easy entry cable on some 2020MY Telluride (ON) equipped with captain chairs, produced between June 03, 2019 through July 31, 2019, which may exhibit normal seat folding, but no forward sliding operation when pressing the easy entry button due to the seat release cable not properly secured to the retaining bracket. To repair this concern, follow the procedure outlined in this bulletin. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



★ NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on WebDCS (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

This issue number is **SA406**.

File Under: <Body>

Circulate To: ☒ General Manager ☒ Service Manager ☒ Parts Manager
☒ Service Advisors ☒ Technicians ☒ Body Shop Manager ☒ Fleet Repair

SUBJECT:

SERVICE ACTION: 2ND ROW SEAT
EASY ENTRY CABLE INSPECTION AND REPAIR (SA406)**Inspection Procedure:**

1. Press the Easy Entry button on the 2nd row seat. (LH side shown)



2. The 2nd row seat should slide forward automatically.

If the seat does slide forward automatically, proceed to step 3.

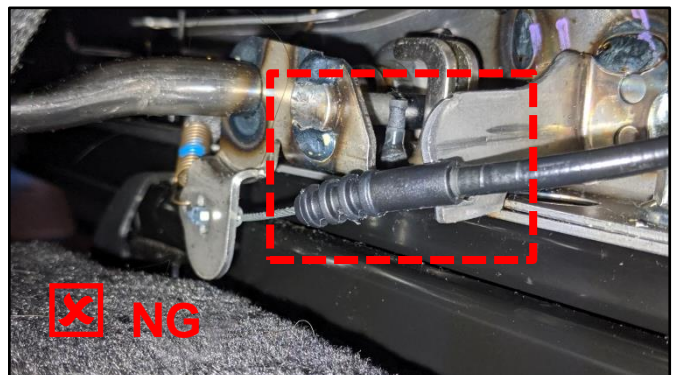
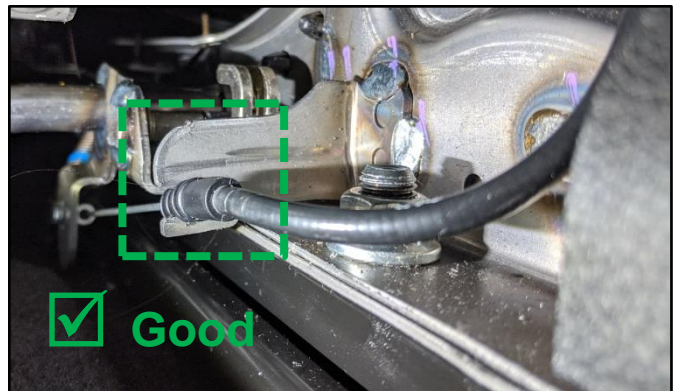
If the seat does not slide forward automatically, slide the seat manually by pushing forward.



3. Locate the seat release cable under the back of the 2nd row seat assembly and check that it is correctly attached to the cable retaining bracket.

If the release cable is attached correctly (**Good**), this service is complete and further action is required.

If the release cable is **not** attached correctly (**NG**), pull the seat to the upright position and proceed to page 3 to attach the seat cable correctly.



SUBJECT:

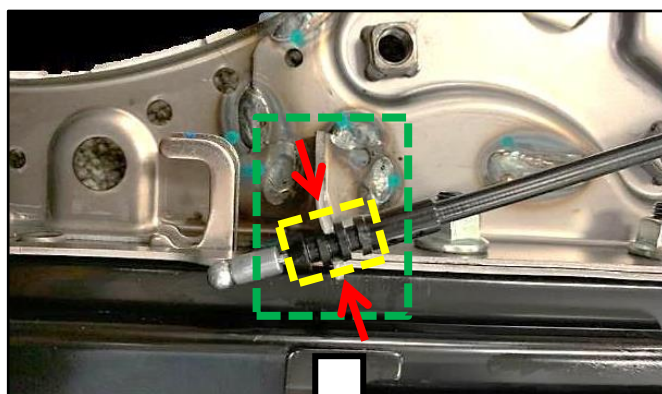
SERVICE ACTION: 2ND ROW SEAT EASY ENTRY CABLE INSPECTION AND REPAIR (SA406)

Repair Procedure:

1. Press the Easy Entry button on the 2nd row seat and then pull up on the front seat handle (shown below) to slide the seat forward.



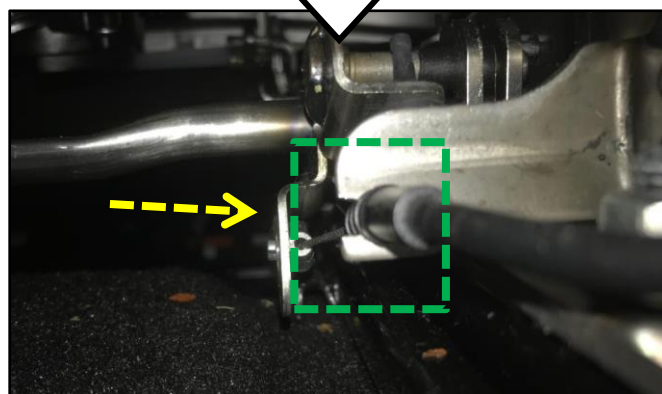
2. Install the center of the cable (pointed by red arrows) into the cable retaining bracket slot as shown.



3. Verify that the cable is completely inserted and connected correctly to the seat cable retaining bracket.

★ NOTICE

If the center of the release cable does not reach the retaining bracket, raise the seat back to the upright position and then press the Easy Entry button again.



4. Slide the seat back and in the upright seating position.
5. Press the Easy Entry button and confirm that the 2nd row seat slides forward automatically as designed.

SUBJECT:

SERVICE ACTION: 2ND ROW SEAT EASY ENTRY CABLE INSPECTION AND REPAIR (SA406)

AFFECTED VEHICLE RANGE:

Model	Production Date Range
Telluride (ON)	June 03, 2019 through July 31, 2019

WARRANTY INFORMATION:

N Code: N99 C Code: C99

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
V	89600 S9000WK	0	(SA406) Seat Release Cable Inspection	190A28I0	0.2 M/H	N/A	0
			(SA406) Seat Release Cable Inspection and Repair	190A28R0	0.3 M/H		

★ NOTICE

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA406 when accessing the WebDCS system.