



HYUNDAI

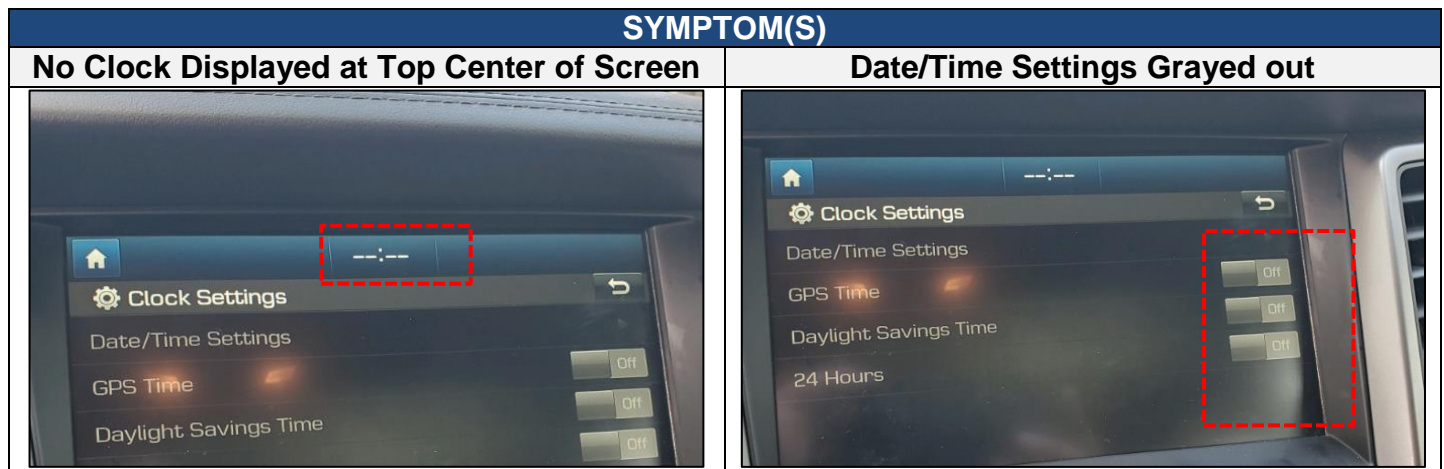
Technical Service Bulletin

GROUP	NUMBER
BODY ELECTRICAL	19-BE-015H-1
DATE	MODEL(S)
October, 2019	Multiple

SUBJECT: INFORMATION ON CLOCK NOT SHOWING ON AVN 4.0

This TSB supersedes 19-BE015H to add causal part number.

Description: This bulletin contains information regarding the clock display on certain Navigation (AVN 4.0) head units. This procedure is specifically for the clock date and time not displaying which started appearing around August 17, 2019. Other similar concerns which were opened before this date are a different root cause and will not be resolved by this information. An example of the clock concern is shown in the screenshot below:



Applicable Vehicles:	Certain Navigation Equipped Models:	
	<ul style="list-style-type: none"> • 16MY – 17MY Veloster (FS) • 17MY – 18MY Elantra (AD) • 16MY – 17MY Elantra GT (GD) • 15MY – 16MY Genesis (DH) • 18MY Ioniq HEV / PHEV (AE HEV/PHEV) • 15MY – 17MY Sonata (LF) 	<ul style="list-style-type: none"> • 16MY – 17MY Sonata HEV / PHEV (LF HEV/PHEV) • 15MY – 17MY Azera (HG) • 16MY – 17MY Tucson (TL) • 17MY – 18MY Santa Fe Sport (AN) • 17MY – 18MY Santa Fe (NC)

Warranty Information:

Model	OP Code	Operation	OP Time	Causal Part #	Nature Code	Cause Code
Multiple	96560F12	AVN GPS RESET	0.2 M/H	96560-XXXX*	M62	ZZ3

***Note (1) See parts catalog for complete P/N.**

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

