



October 1, 2019

Attention: All Kia Service Managers

Kia Motors America, Inc. will be conducting a Voluntary Emissions Service Campaign to inspect and, if necessary, replace the engine oil filler cap on certain 2018 MY Stinger, 2018 MY Cadenza, 2019 MY Sedona, 2019 MY Sorento, and 2019 MY Optima vehicles with the following production dates:

- 2018 MY Stinger vehicles produced from January 26, 2018 through March 23, 2018;
- 2018 MY Cadenza vehicles produced from February 6, 2018 through March 19, 2018;
- 2019 MY Sedona vehicles produced from February 13, 2018 through February 14, 2018;
- 2019 MY Sorento vehicles produced from March 21, 2018 through July 10, 2018; and
- 2019 MY Optima vehicles produced from May 22, 2018 through June 1, 2018.

The engine oil filler cap may contain a misprint of the SAE Engine Oil Viscosity Number.

The Technical Service Bulletin (TSB) that provides Vehicle Repair Procedures, Affected VIN Production Range, and Warranty Claim Information will be published on or around **October 1, 2019**

PARTS INFORMATION: As the need for Engine Oil Filter Cap Replacement is expected to be low, a valid VIN will be required for order entry.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for campaign questions, both of which describe the issue. Also enclosed is a supply of Proof of Correction Cards and under the hood Campaign Stickers to cover the number of vehicles retailed out of your dealership (**CA and S.177 Dealers Only**). A list of retail Kia owners affected by this campaign can be accessed on WEBDCS after the date of the owner notification. **The owner notification will be mailed on October 4, 2019.**

Please start performing the repairs on any affected vehicles currently in your inventory to ensure that the repair is completed prior to selling the vehicle to a retail customer.

For California Dealers ONLY:

- The State of California has implemented the Registration Renew/Recall Tie-In Program that requires the completion of Emission Recalls prior to vehicle registration renewal. Be sure to provide a completely filled out Proof of Correction Card to each owner upon completion of the campaign for owner use as proof of completion during registration renewal. Instructions for filling out this card can be found in the TSB. It is also required to affix a campaign completion sticker under the hood of the vehicle.

For Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont, and Washington dealers ONLY:

- The above-named states require that a completely filled out Proof of Correction Card be provided to each owner for use, if requested, at vehicle registration renewal. Instructions for filling out this card can be found in the TSB. It is also required to affix a campaign completion sticker under the hood of the vehicle.

Please make certain the appropriate personnel in your dealership are familiar with the details of this campaign to ensure proper responses to customer inquiries and request to have the campaign performed on their vehicles.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary emissions service campaign, and for no other purpose

Your prompt attention in completing this campaign is appreciated. If you have any questions, please contact your Kia District Parts & Service Manager.

Sincerely,

Kia Service Department
Enclosures