



Technical Service Bulletin

PSS 91 Adaptive Cruise Assist is not available

91 19 05 2055338/2 October 29, 2019. Supersedes Technical Service Bulletin Group 91 number 19-64 dated June 18, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, Q8, and Audi e-tron quattro	2019 - 2020	All	Adaptive Cruise Assist

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added vehicles)
1	06/18/2019	Initial publication

Customer states:

- The Adaptive Cruise Assist system is not available. After a short time, the adaptive cruise assist becomes available again. An ignition cycle is not necessary.

Workshop findings:

The following DTC is stored in the control module for laserscanner, J1122 (address word 00CD):

- DTC C12EBF1** (laser for adaptive cruise control, malfunction) with symptom code 11567120.

Technical Background

A software bug in the control module for laserscanner.

Production Solution

Not applicable.



Technical Service Bulletin

Service

1. Explain to the customer that a solution is forthcoming and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
2. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2055338) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2019 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.