

# Technical Service Bulletin

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## 60 Water entry into cabin with an open sunroof

60 19 36 2056944/1 October 25, 2019.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3, Q8, and Audi e-tron quattro	2019 - 2021	All	Not Applicable

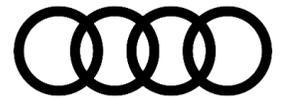
## Condition

### Customer states:

- They see water drip from the headliner area (Figure 1).



*Figure 1. Water intrusion near the headliner.*



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## Technical Background

If the sunroof panel is opened in any way while the vehicle is exposed to water (rain, car wash, or standing water on the roof panel) for however brief a period of time. It is possible for water to enter the sunroof opening that is not designed for exposure to water, breach the normal water channeling, and leak into the cabin area. This water intrusion may not manifest itself immediately but may appear after a driving period when the water migrates to the underside of the headliner area (Figure 2-4).



*Figure 2. Front sunroof opening with drainage exposed.*



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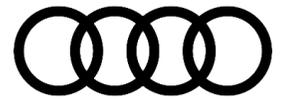
**Figure 3.** Areas of sunroof opening water elimination capabilities.



**Figure 4.** Sunroof water channeling diagram.

## Production Solution

Not applicable.



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## Service

Make no repairs for this condition. The sunroof mechanism and its drainage system are functioning normally. Ask the customer if it is at all possible that the sunroof was open in any way (vented position or open position) during rain, carwash, or when standing water was on top of the vehicle such as after it has rained. Please explain to the customer that the sunroof panel should never be opened until both the vehicle and the weather conditions are dry.

## Warranty

This TSB is informational only and not applicable to any Audi Warranty.

## Additional Information

All part and service references provided in this TSB (2056944) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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