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Sent on	10	28	2019	**Expires on**	11	11	2019
From	Parts and Service Division						
Subject	Request for Parts: 2018-2019 Accord 1.5L Front Brake Judder						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2018-2019 Accord 1.5L Front Brake Judder

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iN message and provide a copy to the Shop Foreman and all Service Advisors.

Background
American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 Accord 1.5Ls with a customer complaint of pulsation in the brakes when applying brakes at highway speeds. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers
AHM is interested ONLY if the vehicle meets the following requirement:

1. Engine must be 1.5-Liter.
2. Manufactured data on the driver's doorjamb must be between 03/2018 & 05/2018.
3. For 2018, trim must be LX, EX, EX-L & EX-L NAVI.
4. For 2019, trim must be LX, EX & EX-L.
5. Must be able to duplicate the issue.
6. Brake disks have not been turned previously.
7. No repair has been attempted for this issue.

Action Required
If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.