



Service Bulletin

02-152

Section

02 - Cab Exterior

Description

New faux door panel for fairing to replace old panel with insufficient weld.

Release Date

10/30/2019

Introduction

Certain model 579 trucks manufactured between September 5, 2014 and May 25, 2018 may have a faux door panel on the fairing with an insufficient weld that could result in the panel loosening.

Resolution

Fix-as-Fail

If a customer comes into your dealership and demonstrates the condition above, use the procedure below to R&R with the applicable faux door panel from the parts list.

Warranty

Through Standard Warranty, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- **Vehicles with Gray Plastic Fairings:**
 - 0.3 hours labor to remove and replace the faux door panel on the fairing. Use a long form claim and reference 02-152.
- **Vehicles with Painted Fairings and In-House Paint:**
 - 0.8 hours to prep, paint and R&R the panel. Use a long form claim and reference 02-152.
 - This labor is for use with painted fairings only and is not applicable with gray plastic fairings.
- **Vehicles with Painted Fairings and Outsourced Paint:**
 - 0.3 hours labor to remove and replace the faux door panel on the fairing. Use a long form claim and reference 02-152.
 - Reimbursement is available for outsourced painting. Please include the invoice with the claim.
- Ensure all required parts have arrived prior to scheduling the chassis for the repair.

For Field...	Enter...
Failure Location	004-005-001
<u>Failure Type</u>	445
Claim Type	N

Campaign Number	02-152
Labor: SRT 004-CFD	0.3 hours to R&R the panel
SRT 053-112	0.8 hours to paint and R&R the panel.

Take off parts disposition: Destroy parts 30 days after the claim has been paid.

Parts

Parts are available at PACCAR Parts. Order the applicable panel.

Quantity	Part Number	Description
1	A22-1072-201R	Fairing Cover Panel - RH Painted
1	A22-1072-101R	Fairing Cover Panel - RH Gray
1	A22-1072-201	Fairing Cover Panel - LH Painted
1	A22-1072-101	Fairing Cover Panel - LH Gray

Procedure

1. Locate the non-operational door panel.
Figure 1



2. Visually inspect the panel for signs of being loose and lightly tap to listen for rattling.
3. If loose or rattling, remove panel assembly and inspect for separation as shown in Figure 2.
 - Locate the four mounting bolts behind the panel that are accessible from the underside of the fairing (see Figure 3).
 - Remove the four 10mm bolts holding the panel to brackets. If access to these bolts is difficult, the fairing may be removed by removing six 17mm step bolts.



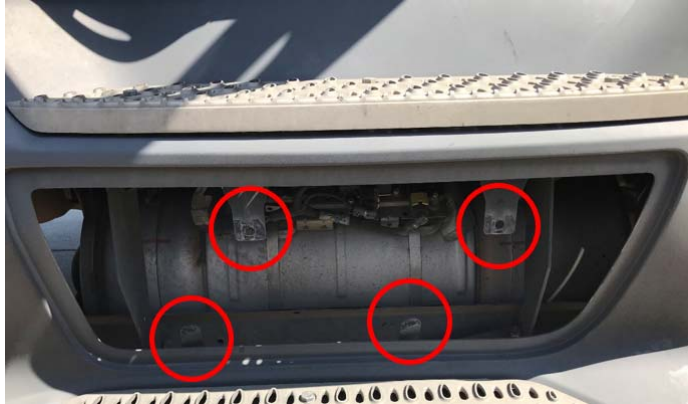
NOTE

Do not fully separate the panel skin from the reinforcement.

Figure 2



Figure 3



4. If the panel is part of a painted fairing, paint the panel to match the fairing in an onsite paint booth or outsource to a local paint shop.
5. Reinstall the fairing if it was removed and install the new panel. The bolts can be reused.

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