



REV Recreation Group  
1031 US 224 E  
Decatur, IN 46733  
1-800-509-3417

## **IMPORTANT PRODUCT UPGRADE INFORMATION #190814REV September 2019**

Dear Valued Monaco Customer:

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2018-2019 Monaco Marquis and Signature, Class A Diesel motorhomes, equipped a factory-installed rear air deflector.

This notice is sent to inform you of important product upgrade information concerning **your** motorhome.

### ***Why is the product upgrade being offered?***

On motorhomes affected by this Product Upgrade, the rear air deflector, mounted to the top of the rear fiberglass cap, was attached with a series of brackets and screws. The brackets used in this application had slots in certain areas where they attached to the cap. Over time, these brackets could shift or slide within the confines of the slots. This movement can cause the rear air deflector to become slightly misaligned.

### ***How can you take advantage of this product upgrade?***

Please contact an **authorized REV Recreation Group servicing dealer** to schedule the upgrade procedure. The procedure is expected to require less than one hour; however, additional time may be required by your dealer due to service scheduling.

The upgrade is offered free of charge to owners of vehicles still within their base warranty period, or one year from the original mailing date of this letter (whichever is later).

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may call REV Recreation Group Owner Relations toll-free at:

**(800) 509-3417**

When you deliver your motorhome for service, your dealer will complete a Repair Order. Upon completion of the upgrade procedures, please sign the dealership's Internal Repair Order.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed, postage-paid Vehicle/Owner Information Update Card and return it to REV Recreation Group. This will allow us to update our records, and if necessary, notify the new owner using the information you provide.

Alternately, you may use a smart device and the QR code at right to navigate to the online owner update form, or visit:  
<https://www.monacocoach.com/change-of-owner>



If you have any questions regarding this **Product Upgrade #190814REV**, contact:

**REV Recreation Group Owner Relations  
(800) 509-3417**

REV Recreation Group, Inc. is pleased to offer this Product Upgrade. Your satisfaction and enjoyment of your Monaco brand recreational vehicle is of great importance to us.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

**REV RECREATION GROUP, INC.**