

WKJ4 Stop Delivery - Replacing rear axle differential

Version 4

English (US)



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WKJ4 Stop Delivery - Replacing rear axle differential

Update 10/29/2019:

Please note that the required rear axle differentials are not available in sufficient quantity. We will publish the technical information as soon as the parts can be ordered.

Vehicle blocking

Vehicles must not be delivered to customers until the required remedial measure has been carried out. Therefore, please carry out following Stop Delivery, immediately.

Overview

There is a possibility that the collar nut on the pinion shaft of the rear axle differential may loosen on the affected vehicles. This can create noise and may lead to a damaged rear axle differential.

To avoid this, the rear axle differential of the affected vehicles must be replaced.

Model type	Cayenne (9YA, 9YB)
Model year	2020
Manufacturing period	Between 08/28/2019 and 09/02/2019
Number of affected vehicles	31

Vehicle usage

The vehicles may only be driven for loading and unloading purposes in the transport chain.

Further use is not permitted. Test drives should not be performed.

Workshop instructions and remedial measures

Will be communicated once available (approx. cw 42).

[WKJ4 VIN List.xlsx](#)

8.9 KB

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